



# User Guide

For the Environmental Professional

A comprehensive guide to the Envirocheck website



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# Welcome to Envirocheck

This user guide has been specifically designed to show you how to use the Envirocheck website. User guides can be daunting but don't worry we've made this user guide, and the website, as simple as possible to use.

## What does Envirocheck supply?

Envirocheck.co.uk is a powerful, flexible tool for producing your environmental and planning reports. A portfolio system is used to tell Envirocheck.co.uk which reports to offer you. If the report you want is not visible on the **Product Selection** page it's not available in your portfolio. To add the report to your portfolio please contact our Customer Services team on **0844 844 9952** and they will arrange this for you.

The following reports are available through this website:

### Envirocheck

Envirocheck is the industry standard desk study report enabling fast and accurate environmental assessments. Available for the whole of Great Britain, an area of up to 1km from the site is searched for data held in the Legend™ database, one of the largest of its kind in Europe. Envirocheck delivers high quality, site-specific environmental information with access to comprehensive Ordnance Survey current and historical mapping. For more information visit: [www.envirocheck.co.uk/envirocheck/envirocheck.jsp](http://www.envirocheck.co.uk/envirocheck/envirocheck.jsp)

### Sitecheck

Sitecheck provides the most comprehensive and flexible range of environmental data services to lawyers, commercial conveyancers and other property professionals. For more information visit: [www.envirocheck.co.uk/envirocheck/content.jsp?head=7288&body=9132](http://www.envirocheck.co.uk/envirocheck/content.jsp?head=7288&body=9132)

### Historical Maps

Landmark Information Group holds the UK's largest archive of Ordnance Survey historical maps dating back to the 1840's. For more information visit: [www.envirocheck.co.uk/products/environmental/maps\\_historical/](http://www.envirocheck.co.uk/products/environmental/maps_historical/)

### Utilities Report

A unique report collating all utility information into a single source, saving precious time prior to carrying out a site investigation or detailed foundation design. For more information visit: [www.envirocheck.co.uk/products/environmental/utilities\\_report/](http://www.envirocheck.co.uk/products/environmental/utilities_report/)

### Historical Town Plans Pack

Envirocheck Historical Town Plans are detailed pre World War II Ordnance Survey County Series maps produced from the survey of towns with a population of over 4,000. Captured under the joint venture between Landmark and the Ordnance Survey, the maps are now available for the first time in digital format from Landmark's extensive digital archive of historical maps, providing



consultants and engineers alike with unrivalled detail of past land use from the mid 19th and early 20th centuries. For more information visit: [www.envirocheck.co.uk/products/historical\\_maps\\_data/maps\\_historical/](http://www.envirocheck.co.uk/products/historical_maps_data/maps_historical/)

### Historical Aerial Photos

Envirocheck Historical Aerial are sourced from the British Library and Landmark's own archive are available as standard (depending on coverage). Historical Aerial Photographs provided by from Bluesky are requested through Envirocheck and will be received within five working days. For more information visit [www.envirocheck.co.uk/products/aerial\\_photography/historical\\_aerials/](http://www.envirocheck.co.uk/products/aerial_photography/historical_aerials/).

### Bomb Search

Bomb Search will help you determine the risk of UXO on your site. Available as either a Preliminary UXO Risk Assessment or a Detailed UXO Risk Assessment, Bomb Search analyses over 40 different datasets from a nationwide geospatial database of UXO threats. Risk Assessments are provided from 6 Alpha. For more information visit [www.envirocheck.co.uk/products/environmental/bomb\\_search/](http://www.envirocheck.co.uk/products/environmental/bomb_search/).

### Plansearch

Plansearch is the UK's best-selling planning report, covering planning applications for a radius of 250m from the property and revealing information which could have a major impact on the enjoyment of a home. For more information visit: [www.landmark.co.uk/page/planning-reports](http://www.landmark.co.uk/page/planning-reports)

### Plansearch Plus

Plansearch Plus details not just commercial and residential applications made since 1997, but also the planning decisions on larger applications. It also includes aerial photography and neighbourhood information such as local facilities, schools and crime rates, making Plansearch Plus the most comprehensive planning product on the market. For more information visit: [www.landmark.co.uk/page/planning-reports](http://www.landmark.co.uk/page/planning-reports)

### Sitecheck Planning

Sitecheck Planning provides extensive information on planning applications covering 500m from a commercial property. It also includes a development plan tracker listing current and emerging development plans published by Local Authorities as well as the latest flooding data. For more information visit: [www.sitecheck.co.uk/Planning.do?articleId=45632](http://www.sitecheck.co.uk/Planning.do?articleId=45632)

### Envirosearch Residential

Provides essential environmental information to home buyers and vendors for any property in England, Wales and Scotland. For more information visit: [www.landmark.co.uk/page/envirosearch-key-propositions/search](http://www.landmark.co.uk/page/envirosearch-key-propositions/search)

### Homecheck Professional

A full and flexible range of environmental risk reports including Contamination, Flood and the innovative Ground Stability report as well as the market leading Homecheck Professional Environmental Report. For more information visit: [www.homecheckpro.co.uk](http://www.homecheckpro.co.uk)

Your reports can be produced as a PDF sent via email, printed or dispatched to you on CD from our offices in Exeter. Multiple users can access Envirocheck at the same time within an organisation with admin users able to access the entire branch's orders.

To access information about the contents of the reports click the **More information and samples** links provided during the ordering process. Alternatively, please refer to the product information guides on our corporate site at: [www.envirocheck.co.uk/support/environmental/](http://www.envirocheck.co.uk/support/environmental/).



Each of the reports you can order through the Envirocheck site is listed. Select **More information** for the report you want the user guide for, click the **View Product Information** link where a sample may be downloaded. You can either read it online or print a copy for reference.

## Using help

The **help menu** is always available by clicking on the help button in the top right-hand corner of the screen:



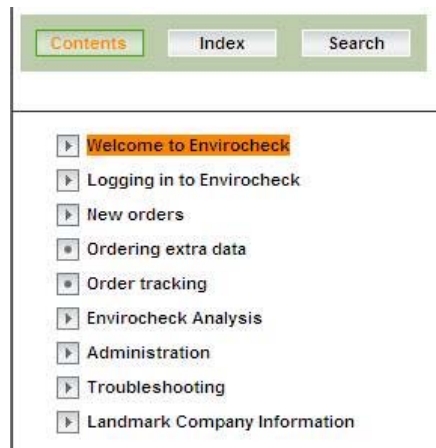
### Navigating Help



In the top left-hand corner of the help pages you will see three buttons: **Contents**, **Index** and **Search** as shown below. The section you are currently viewing will have the button highlighted. In the diagram below you can see that the Contents button is different from the other two, this telling us that we are in the Contents section.

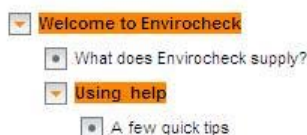


### Contents

The first place to look for information is the Contents page. Here you will find a list of chapter headings and topics:



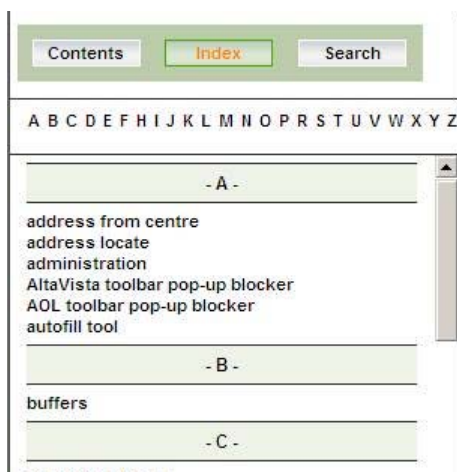
Click on a  to open a chapter and see a list of the sub-topics as shown below. Click the  to close it again. Click on a topic title to see the information in it.



Topics with a  have no sub-topics.

## Index

If you want to search for a particular task or feature in Envirocheck go to the Index page. This has an alphabetical list of keywords that describe all the task and background information.



Click on a letter in the top alphabet row to see a list of keywords beginning with that letter. Click on a keyword and you will be shown a list of topics that are associated with that keyword. Click the relevant topic title to see the information.

## Search

If this doesn't find what you're looking for, you can try a more extensive search on the **Search** page, by searching for every instance of a particular word or phrase in the entire help. You will then see a much longer list of topic headings with the first few lines of the topic underneath.



To search, enter a search term in the box, choose the correct options for the search then click the **Search** button.

Click the appropriate topic title in the search. The information will appear in the right-hand pane. If the topic answers your question, you can click on the **Contents** button to see the contents tree with your topic highlighted.


### ***Should I be using "any search words" or "all search words"?***

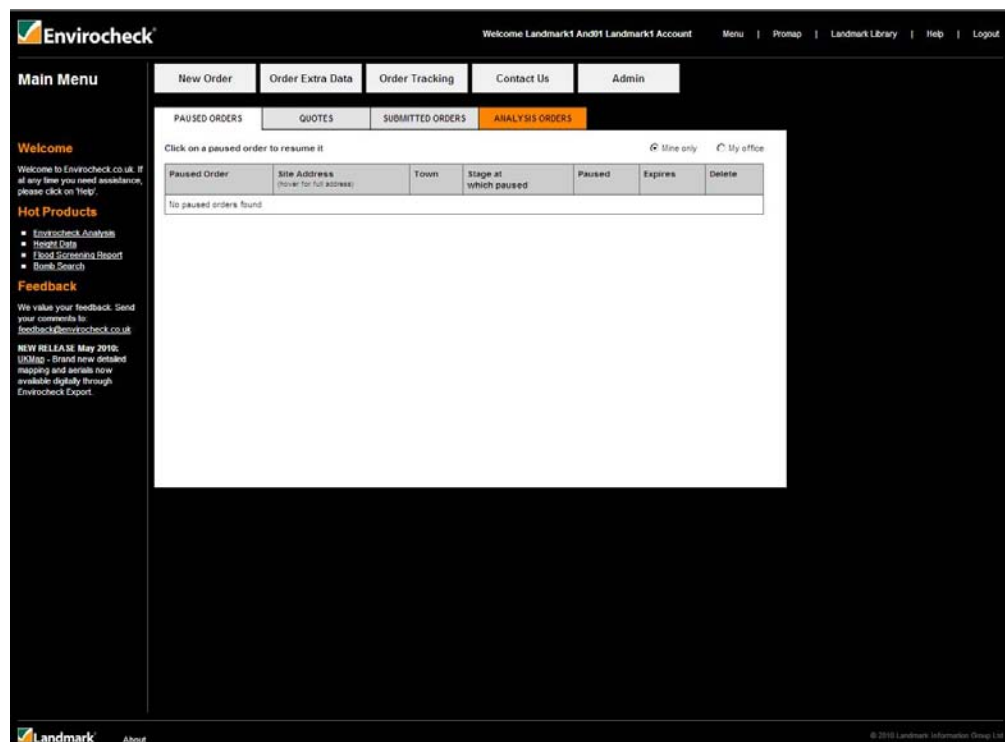
This is only of relevance if you are going to run a search using more than one keyword. If you enter *locating address* as your search terms, "any" will bring back



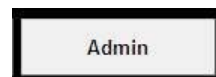
search results that contain the word *locating* and results that contain the word *address*. If you specify "all" the search will only bring back results that contain both *locating* and *address*.

## A few quick tips

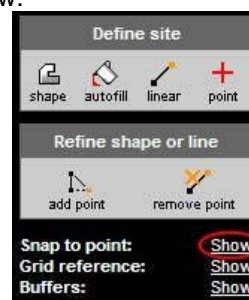
- Whenever you see an  button, you can click it for more information.
- **Bold green text** in topic text refers to a page. E.g.: "...can be accessed from the **Main Menu** by..." refers to this main menu screen:



- **Bold red text** in topic text refers to a button. E.g.: "...click the **Admin** button..." refers to this button:



- **Bold orange text** in topic text refers a link. E.g. "... click the **Show** text next to..." refers to the text circled below:



- Text in boxes such as the one below is important. Please make sure you read it





thoroughly.

**PLEASE NOTE**

This is an instruction box which will contain important information.  
Please read the contents carefully




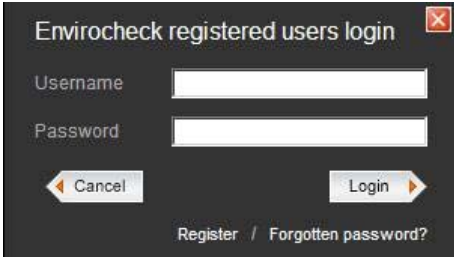
## Logging in to Envirocheck

To use Envirocheck you will need to log in to our website [www.envirocheck.co.uk](http://www.envirocheck.co.uk) using Internet Explorer 6 or above (see [Recommended and minimum specifications](#)). The site is not compatible with other browsers. To allow Envirocheck to run properly you will also need to download an ActiveX control. Some organisations block ActiveX controls with their firewall, or Internet Explorer's security settings may prohibit them. In either case you will need to contact your systems administrator before being able to log in to Envirocheck.

Your IT department may wish to install the ActiveX control onto your company's PCs themselves, rather than rely on the automatic download from the Envirocheck website. This can now be done using an MSI file (Microsoft Self Install package). For more information, please contact our Technical Support team on **0844 844 9961**.

### Logging in

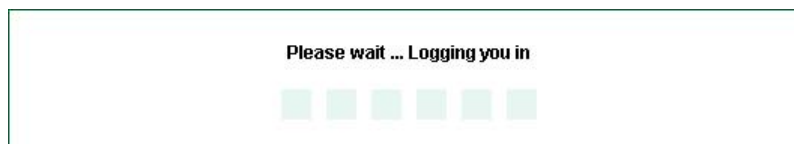
1. Open Internet Explorer by clicking  on your desktop.  
-or-  
Select **Start > Programs > Internet Explorer**.
2. When Internet Explorer has opened, type **www.envirocheck.co.uk** in the address bar.
3. In the top right hand corner of the website you will see the **Envirocheck registered users login** box. Enter your Username and Password, and click the **login** button. Please note your Username and Password are both *case sensitive*.



4. The Envirocheck application will open in a new window. A warning box (see below) will appear. This warning is displayed as we use a secure connection to make sure that your Username and Password remain safe throughout the login process.



5. Click the **Yes** button.
6. The system will then log you in:



and check that your Envirocheck ActiveX control version is up-to-date. This is necessary to ensure that you have access to all the features of the site. The Envirocheck ActiveX control will download to your PC if necessary. This will happen the first time you use our site and will need to be repeated after any updates that we make to the site. It will not happen every time you use the site. If you experience any problems with the ActiveX download, please refer to [Technical support](#)<sup>90</sup>.

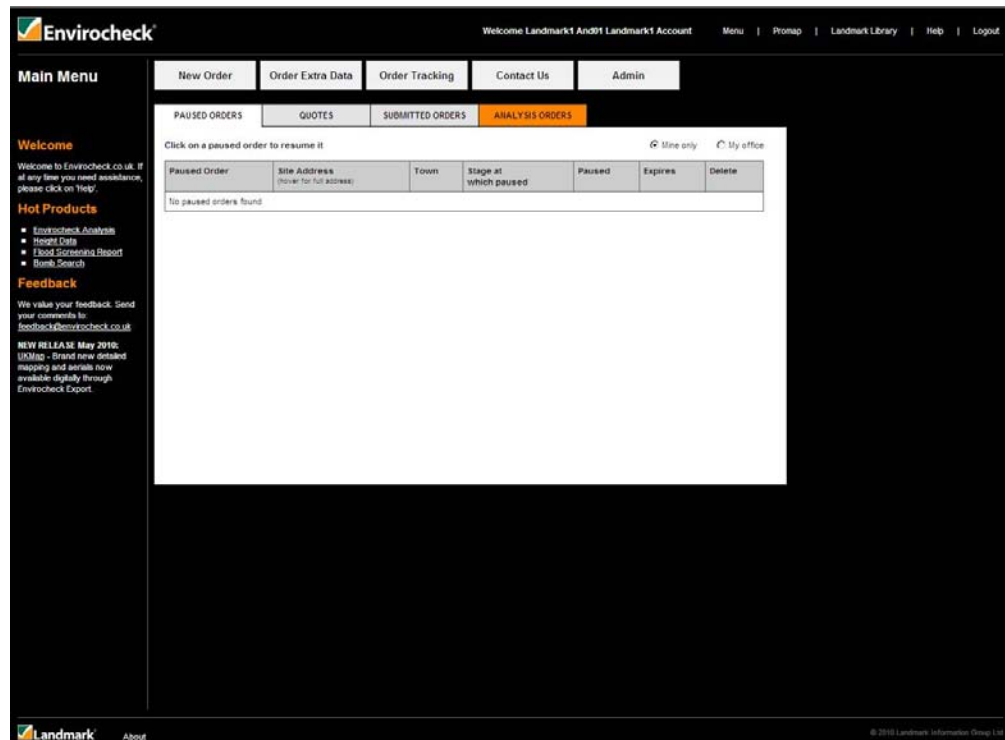
7. If this is the first time you have used Envirocheck you will see our terms and conditions page. In order to use the site you will need to click the **Agree to Terms** button. Once you have done this Envirocheck will load on your screen.

If you are having problems logging in, please refer to [Logging in](#)<sup>80</sup> in our Troubleshooting section.



## Getting started

The Envirocheck window should now be open. If the window does not open please refer to [Logging in](#) <sup>[10]</sup>.



The first screen that you are presented with, is the **Main Menu**.

From here you can:

- view paused orders (see [Pausing orders](#) <sup>[44]</sup>).
- view quotes (see [Saving quotes](#) <sup>[37]</sup>).
- view submitted orders (see [Submitted orders](#) <sup>[40]</sup>).
- view analysis orders (see [Analysis orders](#) <sup>[42]</sup>).
- submit a new order (see [New orders](#) <sup>[13]</sup>).
- order extra data for an order that has already been submitted (see [Ordering extra data](#) <sup>[48]</sup>).
- track your orders (see [Order tracking](#) <sup>[52]</sup>).
- go to the administration section to delete users, delete templates or change your password (see [Administration](#) <sup>[75]</sup>).



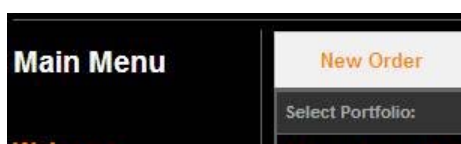
# New orders

This section contains step-by-step instructions for ordering a new report.

- [Portfolios](#) <sup>13</sup>
- [Locating by address](#) <sup>14</sup>
- [Locating by OS tile number](#) <sup>15</sup>
- [Locating by OS Easting and Northing](#) <sup>16</sup>
- [Ordering your environmental reports](#) <sup>33</sup>

## Portfolios

Envirocheck uses portfolios to tell it which reports to offer you. If you have more than one portfolio available to you, a drop down menu will appear when you click the **New Order** button.



If this is the case, then you will need to select which portfolio you want before ordering your report. Click the portfolio you want from the list provided. The portfolio you select will be displayed at the top of the screen, next to your name.

## Locating your site

This section will explain how to locate your site in preparation for ordering your report.

### Choosing how you locate your site

Before you order your report, you need to decide what method to use to locate your map. Envirocheck provides three search methods for locating your site: **address**, **tile number** or **grid reference**. How you locate your map will often depend on the information you have and the type of site that you wish to locate.

For example, if you are searching for a rural location, you may want to use a grid reference or a tile number. If you are searching for a specific building or a site in an urban area, using the address or postcode is more appropriate.



## Locating by address

### TIPS

Titles	Description
Organisation:	Enter a company or organisation name e.g. Landmark Information Group.
Building name / number:	Enter a building number, e.g. '27', or building name, e.g. 'Pine Cottage'.
Street:	Enter a street or road name, e.g. Harlech Close.
Town/place:	Enter a town or city name, e.g. Basingstoke.
Postcode:	Enter a full postcode or a partial postcode.

The results of your search will be as specific as the information you provide. For example:

- Entering a building number and full postcode will take you straight to the confirmation page of the address search section.
- Entering a building number and town name will provide a list of all the buildings with that number within the town entered. You will then have to select the correct road or site from the list provided.
- Entering a building number and street name will result in a list of all the towns and cities with a matching building and street in them.

Search for an address

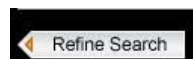
Organisation	<input type="text" value="e.g. Landmark Information"/>
Building name/number	<input type="text" value="e.g. The Smith Centre"/>
Street	<input type="text" value="e.g. Fairmile"/>
Town / Place <small>(A placename search will occur if this is the only search term)</small>	<input type="text" value="e.g. Henley-on-Thames"/>
County	<input type="text" value="e.g. Oxfordshire"/>
Postcode	<input type="text" value="RG9 6AB"/>

1. Enter as much information as you have in to the boxes provided and click the **Next** button.
2. A list of all possible matches will appear:

Please select an address (3 matches)

- ▶ Landmark, The Smith Centre, Fairmile, HENLEY-ON-THAMES, Oxfordshire RG9 6AB
- ▶ Portrait Software, The Smith Centre, Fairmile, HENLEY-ON-THAMES, Oxfordshire RG9 6AB

3. If the number of matches makes it difficult for you to find your address, click the **refine search** button in the bottom left-hand corner of the page.





4. This will return you to the search page, which will be pre-populated with the criteria that you used for your search. Fill in any other details you have and then try the search again.
5. To help ensure that you use the correct site, a positional indicator may be displayed to the left of the address confirmation. This will only appear if a specific site could not be accurately located. You will need to check the map carefully to find the site you were trying to locate.

**Positional quality of address grid reference** ⓘ

**Approximate**

You will be placed in the general area of the address requested. Please check the position of your site carefully as it may not appear in the centre of the map page.

6. If the address is correct, Envirocheck will display your site on a map screen. If you have chosen the wrong address from the list, click the **back** button, which will return you to the confirm your address screen. Click on the **Select different location** button to return to the address list.

## Locating by OS tile number

OS Tile numbers e.g. TL5904SW are often found on the top of OS sheets. Envirocheck will convert the OS tile number you provide in to the closest Easting and Northing co-ordinates.

1. Enter your OS tile number to the box provided and click the **next** button.

Search for an address

Organisation	<input type="text" value="e.g. Landmark Information"/>
Building name/number	<input type="text" value="e.g. The Smith Centre"/>
Street	<input type="text" value="e.g. Faimile"/>
Town / Place <small>(A placename search will occur if this is the only search term)</small>	<input type="text" value="e.g. Henley-on-Thames"/>
County	<input type="text" value="e.g. Oxfordshire"/>
Postcode	<input type="text" value="e.g. RG9 6AB"/>

OR

Lookup an OS tile number

Tile number	<input type="text" value="e.g. TQ4064SE"/>
-------------	--

OR

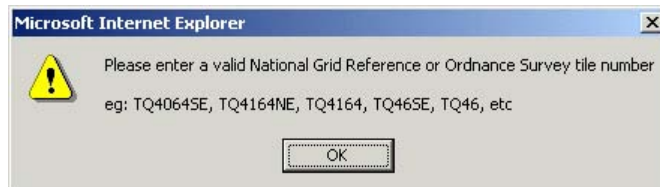
Locate to grid reference

OS Easting	<input type="text"/>
OS Northing	<input type="text" value="e.g. 184290"/>

2. If a correct tile number has been entered, an Easting and a Northing will be displayed on the **Address Search** page.



3. To view a map of your site, click the **go to map** button. Envirocheck will now display your site on screen
4. If you see an alert like this:



it means that the tile number that you were searching for could not be located. This more than likely means that you have mistyped the tile number. Click the **OK** button. You will remain on the search page, where you can check the details that you have entered.

## Locating by OS easting and northing

If you are trying to locate a rural location you may be provided with an Easting and a Northing.

An Easting and Northing value will identify any single point on a map. They are given as values in metres, and take the form 528951, 179637 where the first series of numbers is the Easting and the second is the Northing. Please note that an Easting and a Northing can specify different degrees of accuracy depending on how much information is in it e.g. 498747 272142 is ten times more accurate than 498740 272140. Therefore you may need to navigate in the map we provide to find your specific site. Please refer to [Zooming in, out and navigating](#) for further help with navigation.

### Searching by OS Easting and Northing

1. Enter your OS Easting and Northing in the boxes provided and click the **next** button.





## Address search or Site details entry

## Search for an address

Organisation	<input type="text" value="e.g. Landmark Information"/>
Building name/number	<input type="text" value="e.g. The Smith Centre"/>
Street	<input type="text" value="e.g. Fairmile"/>
Town / Place <small>(A placename search will occur if this is the only search term)</small>	<input type="text" value="e.g. Henley-on-Thames"/>
County	<input type="text" value="e.g. Oxfordshire"/>
Postcode	<input type="text" value="e.g. RG9 6AB"/>

OR

## Lookup an OS tile number

Tile number	<input type="text" value="e.g. TQ4064SE"/>
-------------	--

OR

## Locate to grid reference

OS Easting	<input type="text" value="498747"/>
OS Northing	<input type="text" value="272142"/>

2. The Easting and Northing will be displayed on the **Address Search** page.

Please confirm your desired location

Easting: 498747  
Northing: 272142

3. To view a map of your site, click the **go to map** button. Envirocheck will now display your site on screen.

## Locating by rectangle

1. Enter your OS Easting and Northing for the top-left and bottom-right corners in the boxes provided and click the **next** button.

Define site rectangle	
Left (top-left easting)	<input type="text" value="47560"/>
Top (top-left northing)	<input type="text" value="184400"/>
Right (bottom-right easting)	<input type="text" value="474660"/>
Bottom (bottom-right northing)	<input type="text" value="184340"/>

2. The central Easting and Northing for the rectangle you defined will be displayed on the **Address Search** page.



Please confirm your desired location

Polygon/MBR defined around site centred on 474610, 184370

- To view a map of your site, click the **go to map** button. Envirocheck will now display your site on screen. As you have already defined your site, you are now ready to order your report.
- Alternatively, you may refine your site with the add point and remove point tools. For help with this, please see: [Defining your site using the shape tool](#)

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## Locating by shape

- Click on the Browse button and locate to the shape file that you wish to upload, then click the **next** button. The file must be in one of the following formats: SHP, DXF. If the file is in the SHP format, please zip the file first. The zip file **must** contain all elements of a shape file (.shp, .dbf, .shx and .prj files).

Upload shape file (as zip) or a dxf file

If you are ordering digital data through Envirocheck Export or Flood Risk Analysis Data product offers, please ensure that your shape/dxf upload covers the entire area for which you require data or mapping. There is no manual buffer selection as with paper/pdf Envirocheck Report ordering.

- The location of the file that you uploaded will be displayed on the **Address Search** page.

Please confirm your desired location

File uploaded:

C:\MyDocuments\Site\_Boundary.zip

**NOTE:**  
Please note that if you alter your site on the map page, that will not update the uploaded file/shape, and you will have to re-upload the details to view them again on the map page.

- To view a map of your site, click the **go to map** button. Envirocheck will now display your site on screen. As you have already defined your site, you are now ready to order your report.
- Alternatively, you may refine your site with the add point and remove point tools - this will not alter your shape file though. For help with this, please see: [Defining your site using the shape tool](#)

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## Defining your site

A map should now be displayed on your screen. If you haven't got a map on screen please refer to [Locating your site](#)<sup>[13]</sup>.

If you are unfamiliar with the site it will be helpful to read [Zooming in, out and navigating](#)<sup>[19]</sup> before moving onto [Identifying your site](#)<sup>[20]</sup>.



## Zooming in, out and navigating



### Zooming in and out

The easiest way to zoom in and out is using the wheel on your mouse. Simply roll the wheel on your mouse backwards to zoom out and forwards to zoom in.



If you don't have a wheel on your mouse, or are not comfortable with the wheel, you can use the slider:

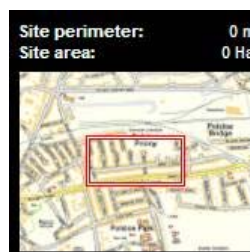



To zoom in either use the  button, or use your mouse to drag the slider  to the right.

To zoom out either use the  button, or use your mouse to drag the slider  to the left.

### Navigating

- When your mouse cursor is over the mapping you will see  as your mouse cursor. To navigate around the screen, simply hold down your left mouse button and drag the mapping around the screen. The image of the hand will become  to show you are holding the mapping. To stop dragging the map, release your mouse button and the hand will return to being open.
- You can also navigate using the thumbnail map in the bottom left-hand corner of the screen:



If you move the cursor over the double-lined red rectangle, you will see that the cursor turns into . This red rectangle represents the area that is being displayed on the map. Hold down the left mouse button and drag the square to the correct position on the thumbnail and release the mouse button. The map will then be repositioned.

- When using the drawing tools to define your site, use the arrows provided on



the surrounding frame to move around the map. You will see these on the map frame, in the corners and middle of the sides:



## Identifying your site

The map on screen will be centred on your site if you specified an exact site. You may want to zoom in further to confirm your site is in the centre of the screen or zoom out to get a better idea of the surrounding area. To do this, push the wheel of your mouse forwards or backwards to zoom in and out. For further help please refer to [Zooming in, out and navigating](#)<sup>19</sup>.

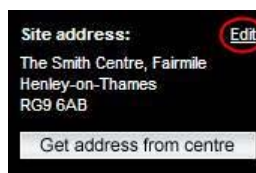
If the map is not centred correctly or you want to roam to a site nearby, you can do this by dragging the map. When your mouse cursor is over the mapping you will see . To navigate around the screen, simply hold down your left mouse button and drag the mapping around the screen. The image of the hand will become to show you are holding the mapping. To stop dragging the map, release your mouse button and the hand will return to being open.

If you have navigated to the correct site, the site address that is displayed on the left hand side of the screen may need to be updated. To do this, make sure your site is in the centre of the map, then click the **get address from centre** button provided on the left-hand side of the screen:



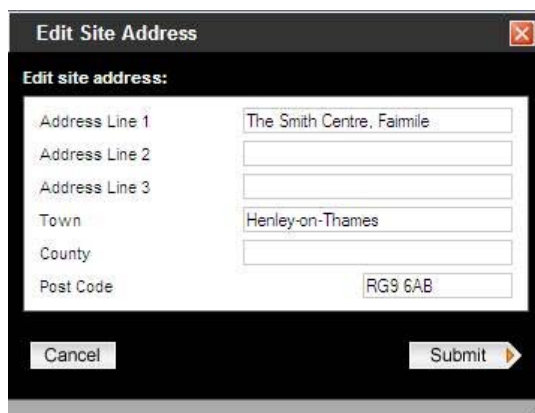
The new address will be taken from the centre of the map displayed on screen.

You can edit the site address manually by clicking the **Edit** link.



Site address: Edit  
The Smith Centre, Fairmile  
Henley-on-Thames  
RG9 6AB

A new window will open:



**Edit Site Address**

Edit site address:





Address Line 1	The Smith Centre, Fairmile
Address Line 2	
Address Line 3	
Town	Henley-on-Thames
County	
Post Code	RG9 6AB

Alter the address, then click the **submit** button. The updated address will now be showing on the page.

## Defining your site

Before ordering your report you will need to define your site on the map provided. To do this use the **shape**, **autofill**, **line** or **point** tools provided in the **Define Site** box in the top left-hand corner of the screen (see below):



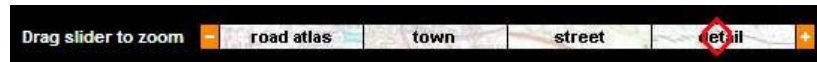
-  The **shape** tool is best for sites where they have no firm, existing boundary as you can draw the boundary using this tool. (see [Defining your site using the shape tool](#)<sup>[22]</sup>)
-  The **autofill** is easier to use for sites that have a firm boundary such as one large field. (see [Defining your site using the autofill tool](#)<sup>[24]</sup>)
-  The **line** tool should be used for non-standard sites such as pipelines, roads or railway lines. (see [Defining your site using the line tool](#)<sup>[25]</sup>)
-  The **point** tool is ideal if you want to base the report on a single point on the map. (see [Defining your site using the point tool](#)<sup>[28]</sup>)



To turn a tool on or off, click the button for the tool you want. The tools will appear indented when they are turned on and pop out again when you turn them off. Decide which of the tools is most appropriate to use to define your site and follow the instructions provided in this section.



If you have a particularly large site it is advisable to initially define the site on one of



the smaller scale maps such as road atlas. Please note, the autofill tool will not work unless the mapping is sufficiently zoomed in to register as being on the detail layer. The different scales of mapping can be accessed by using the slider provided in the top right-hand corner of the screen:



To zoom in either use the  button, or use your mouse to drag the slider  to the right.

To zoom out either use the  button, or use your mouse to drag the slider  to the left.

If you have a scroll wheel on your mouse, you can also left-click on the map and then use this wheel to zoom in or out.

Once you have defined the site on this layer you can zoom in to alter or adjust the site area specified on a more detailed layer. This allows you to define the site more accurately.

## Defining your site using the shape tool



The **shape** tool allows you to define your site, taking an accurate measurement of its area in the process. A pre-existing site shape can be more quickly defined using [Snap to point](#)<sup>29</sup>.

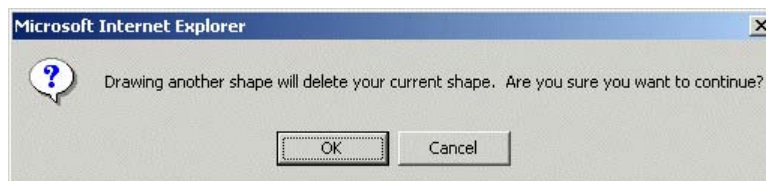
### Drawing a shape

1. Click the **shape** button on the **Define site** panel.
2. Position the mouse cursor at the exact snapping point on the map where you want to start drawing the shape.
3. Click once with the left mouse button.
4. Move the mouse cursor to the next point and click the left mouse button once more. You will notice that as you move the mouse cursor, a red line is drawn between the current mouse location and the previous point.
5. Repeat steps 2., 3. and 4. for each point of the shape until the whole of the shape has been drawn except for the last line. The last segment (the line which makes a shape a closed shape) can be drawn by clicking on the first point of the shape or by double left-clicking your mouse. The time taken to trace around a shape is proportional to the size and complexity of the shape, so large fields, lakes and some large buildings may take slightly longer to outline.
6. Once you have outlined the site, it can be refined using the **add point** or



**remove point** tools (see below).

7. If you have made a mistake, you can delete the shape by selecting it, then pressing the **Delete** key on your keyboard. Alternatively, click the **shape tool** button again. This will bring up the following warning:



Click the **OK** button, the previous shape will be deleted, and the shape tool is active and ready for you to use.

8. When you have defined your site, buffers will automatically appear on the map around your site. The buffers are for display purposes only and won't be printed in your reports. For more information on buffers please refer to [Buffers](#) <sup>30</sup>.
9. Click the **next** button to select your reports for this site. See [Ordering your environmental reports](#) <sup>33</sup> for further information.

## Tips

### Defining large sites

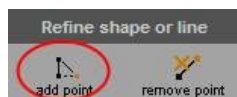
Switch on **Snap to point**. For help with doing this please see [Snap to point](#) <sup>29</sup>. By holding down the **space bar**, the points in-between the two that you click will be picked up automatically. The line 'snaps' to the nearest map feature or digital data point automatically. However, if there is an orange point in-between, you will not be able to snap to the line, as there is a change in the map feature. In this case you must click to the nearest orange point and click from the orange point to wherever you want the end of the line.


### Navigating while using a tool

Use the arrows provided on the frame surrounding the map to move around the map while using the tools.

### Adding points

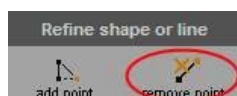
Click the **add point** button on the **Refine shape or line** panel:



Now when you move the cursor over the map, you will notice that it has changed shape:  The point of the cursor tells Envirocheck where to add the new point. Place the cursor on to the map where you would like to add the point and left-click once with your mouse. The new point will appear on the map as part of the shape or line.


### Removing points

Click the **remove point** button on the **Refine shape or line** panel:







Now when you move the cursor over the map, you will notice that it has changed shape:  The position of the cursor tells Envirocheck where to remove the point. Place the cursor over the point you have defined and wish to remove and left-click once with your mouse. The point will be removed from the map. You can use this tool to remove points that were already on the map and ones that you have added.

### Correcting mistakes

At any point while drawing your line you can press the *backspace* button on your keyboard to erase the most recently drawn line segment. You can use the backspace key to erase multiple line segments if you wish by pressing it repeatedly.

## Defining your site using the autofill tool

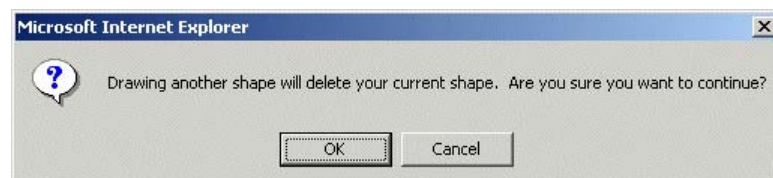


The quickest and easiest way of defining a single property, or enclosed area such as a field, is the **autofill** tool. You should only use this tool on fully closed shapes, e.g. shapes where there are no visible gaps in the boundary.

**Please note:** The autofill tool will only work if you are in a detail layer. The layer types can be accessed using the slider at the top of the screen. Drag the red slider until it is in the rightmost quarter, labelled **detail**, as shown below.



1. Click the **autofill** tool on the **Define site** panel.
2. Move the mouse cursor onto the map.
3. To fill the site, click inside the closed shape that you would like to fill.
4. Turn the fill tool off again by clicking the **autofill** tool on the drawing tools.
5. If you have made a mistake, you can delete the shape by selecting it, then pressing the **Delete** key on your keyboard. Alternatively, click the **autofill tool** button again. This will bring up the following warning:



Click the **OK** button, the previous autofill object will be deleted, and the autofill tool is active and ready for you to use.

6. Once you have defined your site, buffers will automatically appear on the map around your site. The buffers are for display purposes only and won't be printed





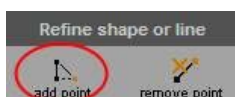
in your reports. For more information on buffers please refer to [Buffers](#) <sup>30</sup>.


- Click the **next** button to select this site for your reports. See [Ordering your environmental reports](#) <sup>33</sup>.

## Tips

### Adding points

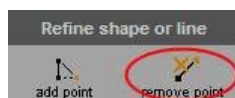
Click the **add point** button on the **Refine shape or line** panel:




Now when you move the cursor over the map, you will notice that it has changed shape: . The point of the cursor tells Envirocheck where to add the new point. Place the cursor on to the map where you would like to add the point and left-click once with your mouse. The new point will appear on the map.

### Removing points

Click the **remove point** button on the **Refine shape or line** panel:



Now when you move the cursor over the map, you will notice that it has changed shape: . The position of the cursor tells Envirocheck where to remove the point. Place the cursor over the point you have defined and wish to remove and left-click once with your mouse. The point will be removed from the map. You can use this tool to remove points that were already on the map and ones that you have added. It will have no effect if not used on a point.

## Defining your site using the line tool



The **line tool** enables you to measure between two or several points on the map or draw a line. It is ideal for following a feature such as a pipeline or road.

- Click the **linear** tool on the **Define site** panel.
- Position the mouse cursor at the exact position on the map where you want to start drawing the line. Click once with the left mouse button.
- Move the mouse cursor to the next point and click the left mouse button once more. You will notice that as you move the mouse cursor, a red line is drawn between the current mouse location and the previous point.
- Repeat step 3 for each point of the line until the whole line has been drawn. To finish drawing the line either double left-click your mouse as you are defining the last point or click the **linear** tool button again.



5. You will now see an alert that asks you to choose your **Linear Site Width**:



Click the **OK** button.

6. The **Linear Site Width** defaults to 15m. If you wish to change it, select the desired width from the drop-down box on the left-hand side of the screen:



7. Once you have defined your site, a buffer will automatically appear on the map around your site based upon the linear site width chosen. Additional buffers may be displayed and won't be printed in your reports. For more information on buffers please refer to [Buffers](#) <sup>[30]</sup>.
8. Click the **next** button to select your reports for this site. See [Ordering your environmental reports](#) <sup>[33]</sup>.

## Tips

### Dealing with numerous points

Switch on **Snap to point**. For help with doing this please see [Snap to point](#) <sup>[29]</sup>. By holding down the *space bar*, the points in-between the two that you click will be picked up automatically. The line 'snaps' to the nearest map feature or digital data point automatically. However, if there is an orange point in-between, you will not be able to snap to the line, as there is a change in the map feature. In this case you must click to the nearest orange point and click from the orange point to wherever you want the end of the line to be.

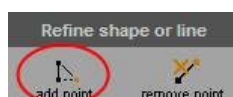
### Navigating while using a tool


Use the arrows provided on the frame surrounding the map to move around the map while using the tools.



### Adding points

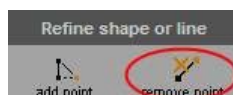
Click the **add point** button on the **Refine shape or line** panel:




Now when you move the cursor over the map, you will notice that it has changed shape:  The point of the cursor tells Envirocheck where to add the new point. Place the cursor on to the map where you would like to add the point and left-click once with your mouse. The new point will appear on the map.

### Removing points

Click the **remove point** button on the **Refine shape or line** panel:



Now when you move the cursor over the map, you will notice that it has changed shape:  The position of the cursor tells Envirocheck where to remove the point. Place the cursor over the point you have defined and wish to remove and left-click once with your mouse. The point will be removed from the map. You can use this tool to remove points that were already on the map and ones that you have added. It will have no effect if not used on a point.

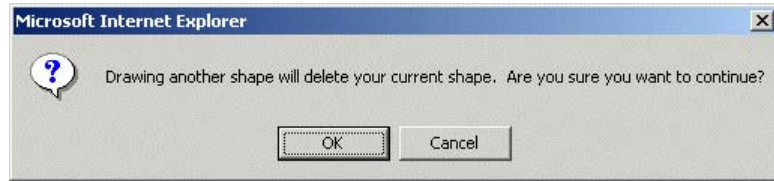
### Correcting mistakes

At any point while drawing your line you can press the *backspace* button on your keyboard to erase the most recently drawn line segment. You can use the backspace key to erase multiple line segments if you wish by pressing it repeatedly.

You are also able to move or delete the entire shape once it is complete.

To move the line, select it by left-clicking it, then use your mouse to drag to the appropriate position on the map.

To delete the line, click the **line tool** button again. This will bring up the following warning:



Click the **OK** button, the previous line will be deleted, and the line tool is active and ready for you to use.

Alternatively, you can select the completed line by left-clicking it, then press the **Delete** key on your keyboard.

## Defining your site using the point tool



The point tool enables you to run a report based on a single point.

1. Click the **point** tool on the **Define site** panel.
2. Move your mouse cursor on to the map and the point from which you would like the report to search.
3. Left-click once with your mouse.
4. The tool will automatically turn itself off and the point will be marked on the map:



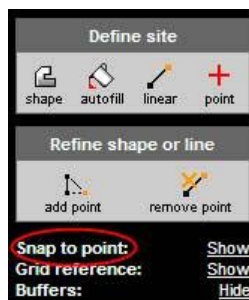
5. If you have made a mistake, you may either delete the point or move it to the correct location. To do either, you first need to make sure the point is selected. A selected point will show dotted lines on the cross, as seen below:



## Snap to point

**Snap to point** enables you to switch on digital data points that Ordnance Survey supply on a detail layer map. This means you can measure the exact distance from one point to another and the area or perimeter of a site.

The tool can be found in the left-hand side of the screen:



Click the word **Show** provided to see the digital data points. You will see several white and orange points appear on your mapping. These are the digital data points. The orange points denote the beginning of lines, end of lines and a change in the map feature while the white points indicate other changes in the lines. For measurements to be accurate you should use all the points indicated no matter what colour they are.

Once you have clicked on **Show** you will notice that it toggles to **Hide**. To conceal the points click **Hide**.

These points need to be used in conjunction with other tools, e.g. the 'shape' or 'line' tool to enable you to get an accurate measurement from Envirocheck.

### Tip

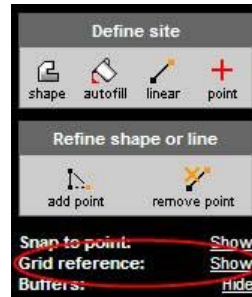
#### Dealing with numerous snapping points

By holding down the *space bar*, the points in-between the two that you click will be picked up automatically. The line 'snaps' to the nearest map feature or digital data point automatically. However, if there is an orange point in-between, you will not be able to snap to the line, as there is a change in the map feature. In this case you must click to the nearest white point before the orange point, then the next white point to wherever you want the end of the line to be.



## Grid reference

The grid reference tool enables you to see OS co-ordinates rounded to the nearest ten metres for any given point on the screen. To see these co-ordinates click the **Show** text next to **Grid reference** in the top left hand corner of the screen:



The **Co-ordinates** box will appear in the top right-hand corner of the map and the text next to **Grid reference** will change to **Hide**.

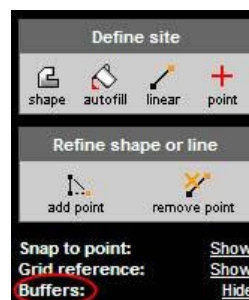


Move your mouse around the map and you will notice that the co-ordinates provided change. You can use these co-ordinates in conjunction with the drawing tools provided e.g. shape, line and point. To conceal the co-ordinates click **Hide**.

## Buffers

### Switching the buffers on/off

You can decide whether to have the buffers visible to you by clicking the **Show/Hide** text provided in the top left-hand corner of the screen:







The buffers are for display purposes only and won't be printed in your reports, however, they enable you to ensure that the buffer you choose when ordering your report is sufficient for your purposes.

## Changing the site address

The site address provided on screen will be printed on the report. This is displayed alongside the map:

Refine shape or line

add point

remove point

Snap to point:

Show

Grid reference:

Show

Buffers:

Hide

Linear Site Width:

15m

Site address:

Edit

The Smith Centre, Fairmile

Henley-on-Thames

RG9 6AB

Get address from centre



If you originally searched for your site using co-ordinates then the co-ordinates will be displayed in place of the address. You can edit the site address manually by clicking the **Edit** link.

Site address: [Edit](#)  
The Smith Centre, Fairmile  
Henley-on-Thames  
RG9 6AB  
[Get address from centre](#)

A new window will open:

**Edit Site Address**

Edit site address:

Address Line 1	The Smith Centre, Fairmile
Address Line 2	
Address Line 3	
Town	Henley-on-Thames
County	
Post Code	RG9 6AB

[Cancel](#) [Submit](#)

Alter the address, then click the **submit** button. The updated address will now be showing on the page.

### PLEASE NOTE

This will **not** change the location of the map or alter a demarcated site.

If you navigated to your site you can make Envirocheck replace the address given by taking the address from the centre of the map. To do this, click the **get address from centre** button:

Site address: [Edit](#)  
Landmark, The Smith Centre  
Fairmile  
HENLEY-ON-THAMES  
Oxfordshire  
RG9 6AB  
[Get address from centre](#)





## Ordering your environmental reports

You should now have the **Product Selection** page on your screen. If not please refer to [Defining your site](#)<sup>[19]</sup>. From the product grid on this page you can select any or all of the reports on offer to you for your site. If you can't see the report you want on the **Product Selection** page, this means that it is not available in your portfolio. To have the product added to your portfolio please contact our Customer Services team on **0844 844 9952**.

## Ordering your environmental report

For each product, e.g. Envirocheck, Sitecheck, you can access more information and samples of the product by clicking **More information and samples** link during the ordering process:



Or you can go to the help page [What does Envirocheck supply?](#)<sup>[4]</sup>

### PRODUCT AVAILABILITY

If you can't see the report you want on the **Product Selection** menu it is not available in your portfolio. To have the report added to the portfolio please contact our Customer Services team on **0844 844 9952**.

1. Locate and define your site. For help with this please refer to [Locating your site](#)<sup>[13]</sup> and [Defining your site](#)<sup>[19]</sup>.
2. Once your site is defined click the **next** button in the bottom left-hand corner of the screen:



3. The **Product Selection** page will now open.
4. Click the name of the report or product you would like to purchase e.g. Envirocheck, Envirocheck Export, Sitecheck.
5. The **Select Options** page will open. Each of the product names have a **i** button next to them. Clicking this will open a new window that will have more information about the product.
6. Use the radio buttons and tick boxes to select the options that you would like.



7. Once you have chosen your options click either the **add to basket** button or the **next** button.
8. You will be returned to the **Product Selection** page.
9. Repeat steps **4** to **7** until all the products you want are in your basket.
10. Once you are happy with your selections, click the **next** button.
11. The **Order Settings** page will now appear.

## Order settings

1. The **Order settings** page should now be on your screen. If it isn't please refer to [Ordering your environmental report](#) <sup>33</sup>.
2. In the boxes provided the last entered delivery details will be visible. These can be edited by entering the address of where you would like the report to be delivered. The orange boxes are mandatory. At this point you can also set your email to be the default email address that appears.

## Order Settings

### Delivery details

Please correct/confirm delivery details for your order.

Email  ☐ set as default email

CC

Name

Company name

### Ordered on behalf of

The following products can have additional details specified on the report:  
Sitecheck Planning, Envirocheck.

This text will appear on the front page of the Datasheet labelled **On behalf of:**

Order Templates can save you time by storing the configuration options of your basket of products and offers including 'On behalf of' and delivery details.

Your reference number

Purchase order reference


- 3.** If you have ordered, for example, an Envirocheck or Plansearch Commercial, additional information can appear on the front of the report e.g. whom the report was ordered for. To do this, fill out the **Ordered on behalf of** boxes provided and the information will be printed on the report.

**Note:** It is mandatory that you enter **Your reference number**, and you may need to enter a **Purchase order reference** as this field is mandatory for some companies.

- Once you have finished click the **next** button in the bottom right-hand corner of the screen. You should now see the **Order summary** page.
- If you wish, your order can now be saved as a template. For help with doing this please refer to [Creating an order template](#).



## Order summary

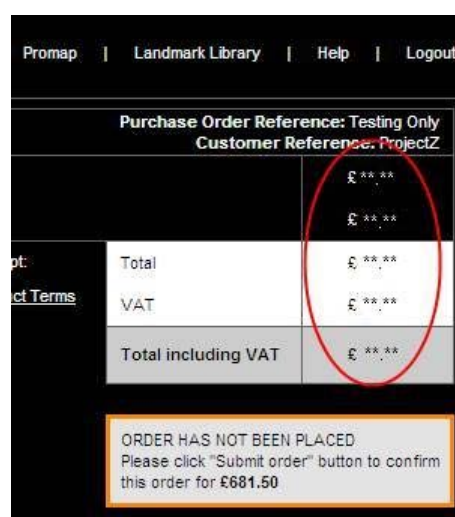
The **Order summary** page displays all the products that you have selected. You can check the options you chose for each item by clicking the  sign that is to the left of each item. This will expand a list of all the options you selected.



The references you entered for this order appear at the top of the page for you to check:



We display the site address, delivery details and the ordered on behalf of links (if you have entered it) along with the price without VAT, the VAT and total price including VAT. To view the delivery details click on the **Delivery details** link, and the address that you have entered will open in a new window. Likewise, click the **Ordered on behalf** of link to view those details.



At this stage you can still edit the site address. This will only change the text, and



does not affect the site that you have chosen, which will remain unchanged. To edit the address, click on the **edit** link next to the site address.



You can print this summary in its expanded form for reference or view it as a PDF by clicking on the buttons provided:

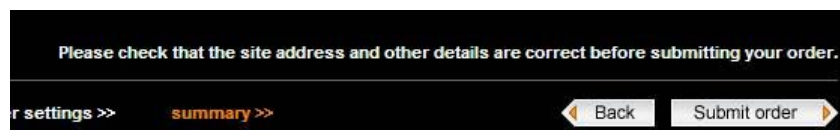


You may need to get confirmation from your client or line manager regarding costs before proceeding and submitting the order, if so please read [Saving quotes](#) <sup>37</sup>.

If you are happy with the order summary read and accept the terms and conditions before submitting your order. To read the terms, click on the **Landmark Product Terms** link. Once you have agreed the terms, tick the box:



then click the **submit order** button in the bottom right-hand corner of the screen:



A warning will appear to confirm the cost, if you are happy, click the **ok** button.



The **Order confirmation** page will now appear. For further information about this page please read [Order confirmation](#) <sup>39</sup>.



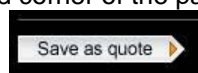
## Saving quotes

Once you have reached the **Order summary** page you can save your quote. This doesn't submit the order, but does retain the prices quoted to you. You may need to confirm the prices with your client, line manager or wait for confirmation and this facility allows you the time to do this.

Quotes are honoured for a period of thirty days from the date they are saved. After this period of time has expired you may open the saved quote, but the prices and products will be updated with our current offers. More products can be added to the quote at prices from your current portfolio. However, if you edit the products then the whole quote will be recalculated at current prices.

### Saving a quote

1. To save the quote follow the order process in [Ordering your environmental report](#) until you reach the **Order summary** page. Click the **Save as quote** button in the bottom left-hand corner of the page:



2. Then type the name you would like to save it under in to the **Quote name** box supplied.

The image shows a 'Save Quote' dialog box. It has a title bar 'Save Quote' and a subtitle 'Please name your quote'. Inside, there is a text input field labeled 'Quote name:' followed by a red oval. Below the input field are 'Cancel' and 'Save' buttons. A 'Note:' section at the bottom states: 'Quotes will be saved on the system for a period of 30 days from the date they are saved. After 30 days the Quotes can be opened, but we reserve the right to update the rate quoted an'.

3. Click the **Save** button.

The image shows a close-up of the 'Save' button in the dialog box, with a 'Cancel' button next to it.

4. Your quote has now been saved and can be accessed from the **Main Menu** at a later time.

### Retrieving a quote

1. To retrieve a quote, log in as usual and click the **Quotes** tab in the **Main Menu**.



New Order	Order Extra Data	Order Tracking	Contact Us	Admin
PAUSED ORDERS	<b>QUOTES</b>	SUBMITTED ORDERS	ANALYSIS ORDERS	

Click on a paused order to resume it

Paused Order	Site Address (hover for full address)	Town	Stage at which paused	Paused
No paused orders found				

2. To help you identify the quote you are looking for we supply the name you saved it under, the user, the site address, town, date it was paused and when it expires. If you've been granted access, you can choose to view quotes saved by yourself or other users in the organisation. You will see two radio buttons **Mine only** and **All users**. You should use these to select whether you want to see just your quotes or all the quotes saved by your branch.

New Order	Order Extra Data	Order Tracking	Contact Us	Admin
PAUSED ORDERS	<b>QUOTES</b>	SUBMITTED ORDERS	ANALYSIS ORDERS	

Click on a quote to resume it

Quote name	Price (ex VAT)	Site Address (hover for full address)	Town	Saved	Expires	Delete
Fred	£ ** **	Landmark, The Sm ...	Henley-On-Thames	10/11/2010	10/12/2010	

3. Click the name of the quote you want to retrieve:

PAUSED ORDERS	<b>QUOTES</b>
---------------	---------------

Click on a quote to resume it

Quote name	Price (ex VAT)
Fred	£

You will be returned to the Order summary page where you saved the quote. You can now proceed with the order as usual from this point.

### Submitting a quote

- Once you have retrieved your quote you will be returned to the **Order summary** page. The reports in the quote are listed for you. If you wish to check the selections you made for a report click the button provided next to the report name.
- You can also add more products to your quote by clicking the **add more products** button provided, however, if you edit or change the products the quote will be recalculated at current prices.
- Read and accept our terms and conditions. Tick the box provided to confirm you have done this. To place your order click the **submit order** button in the bottom right-hand corner of the screen. Envirocheck will ask you to confirm you are happy with the cost of the order. Click the **OK** button and your order will be submitted. The **Order Confirmation** page will now appear, please refer to [Order confirmation](#) <sup>39</sup> for further help.




## Order confirmation

The order confirmation page confirms the order that you have placed. The following information is displayed on this page:

- Order details including the cost (A)
- The site address (B)
- Links to view the Delivery address and the Order on behalf of information (C)
- Order number, purchase order number and customer references entered during the order process (D)

### Order Confirmation



Site address (B)  
Landmark, The Smith Centre  
Fairmile  
HENLEY-ON-THAMES  
Oxfordshire  
RG9 6AB

Click the links below for details

[Delivery details](#) (C)

### Thank you for your order

[View the current status of this order](#)

Order Details (A)	
Envirocheck	£
Total	£
VAT	£
Total including VAT	£

[View as PDF](#) [Print this page](#)

If you have not received your report or any of its components within the expected delivery time, please contact customer services on (0844) 844 9952 quoting your order number.

Order Number: (D) 33031567

Purchase Order Reference:

Customer Reference: TestOrder

A copy of the order confirmation page can be displayed as a PDF file or printed for your reference by using the buttons provided:

VAT	£
Total including VAT	£

[View as PDF](#) [Print this page](#)

The PDF will open up in a new browser window. To save the file click the **Save a copy** button in the top right-hand corner of the screen.



If you want to order further reports for a new site click the **next order** button in the bottom right-hand corner of the screen:





This will return you to the **Main Menu** page where you can start a new order. Alternatively, you can log out using the button provided in the top right-hand corner of screen:

## Submitted orders

The submitted orders page provides information of the last fifteen orders that were submitted by yourself or, if you have been granted access, by your branch with one click of your mouse. This is designed for you to quickly investigate either a missing paused order or quote. For example, if you wondered where your quote went from a week ago, you could check quickly without doing a search and see if a colleague submitted it while you were out of the office.

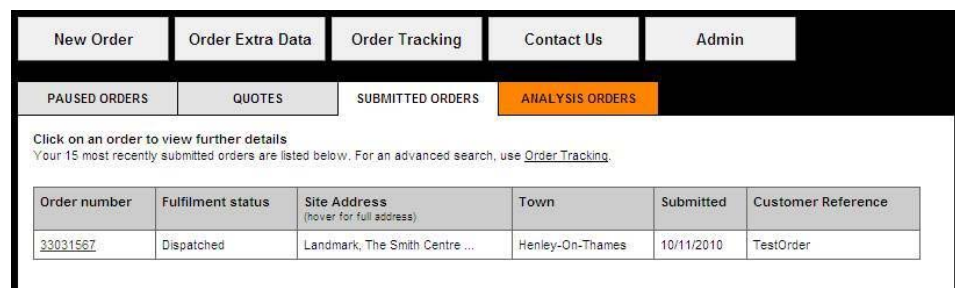
If you have been granted access to your branch's orders you will see two radio buttons 'Mine only' and 'My office'. You should use these to select whether you want to see just your orders or all the orders placed by your branch.

### Viewing submitted orders

1. From the **Main Menu** page click the **Submitted orders** tab:



2. This will take you to the following screen:



3. The following information will be provided for each order placed:
  - **Order number:** The order number assigned to the order shown.
  - **Fulfilment status:** Whether the order is still in progress or fulfilled and dispatched.
  - **User:** The user who ordered the report (if there is more than one user on the account)





- **Site Address:** The address of the site covered by the report. Initially only a partial address is shown. To see the full address, move the mouse over the partial address.
- **Town:** The town covered by the report
- **Submitted:** The date the report was ordered and submitted to be processed.
- **Customer Reference:** The reference entered by the person who ordered the report.

4. One order number may cover several different reports that are at different stages of the order process. To make it easier for you to discover the status of each report you can hover over the fulfilment status column and the different status will be shown e.g. Line 1 - despatched, Line 2 - in progress etc:

Order Number: 33031567	
Line No	Status
1	Dispatched

5. Clicking the order number provided will take you to the second more detailed results page.

Order number	Fulfilment status
<a href="#">33031644</a>	In progress
<a href="#">33031628</a>	Dispatched
<a href="#">33031586</a>	Dispatched
<a href="#">33031584</a>	Dispatched
<a href="#">33031567</a>	Dispatched

6. This page supplies all the information about the particular order you clicked in full.

Order Number: 33031567		Ordered on: 10/11/10	
User:	Paul	Price (ex.Vat):	€.
Customer ref:	TestOrder	VAT:	€.
PO ref:		Total:	€.
Site address		Delivery details	
Landmark The Smith Centre Fairmile HENLEY-ON-THAMES Oxfordshire RG9 6AB		On behalf of	
Item 1/1 : Envirocheck Modular Report			
Status:		Dispatched	
Historical Map Previews			
The Historical Map Pack website has been decommissioned. Please ensure that you save your Envirocheck historical maps by downloading the link contained within your Envirocheck order email within four weeks of receipt. Landmark recommends that you use Envirocheck Analysis to view and analyse your historical map pack.			
Envirocheck Analysis			
Envirocheck Analysis has been purchased with this order and can be used for another 29 days, until 10th December 2010.			
<a href="#">Launch Envirocheck Analysis</a>			
Last analysed: Not yet analysed			
<a href="#">Back</a>		<a href="#">Order extra data</a>	

7. The following information is provided:

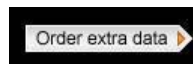
- order number and date ordered,
- who ordered the report, the customer reference and purchase order



reference,

- the price excluding VAT, the VAT and the price including VAT,
- the site address, delivery details for the report and who it was ordered on behalf of,
- the reports ordered e.g. Item 1 – Envirocheck, Item 2 – Plansearch Commercial and their status.

8. At this stage you may order extra reports by clicking on the orange **order extra data** button in the bottom right-hand corner of the page.



For further help, please see [Ordering extra data](#)<sup>48</sup> following the instructions from step 9.

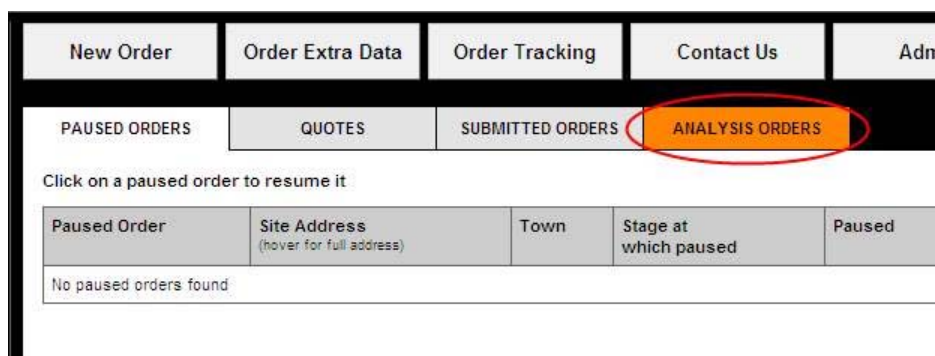
## Analysis orders

The analysis orders page provides information of the analysis orders that were submitted by yourself or, if you have been granted access, by your branch with one click of your mouse.

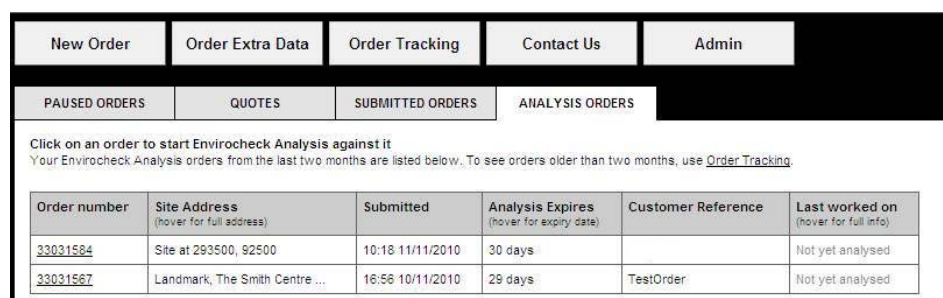
If you have been granted access to your branch's orders you will see two radio buttons 'Mine only' and 'All users'. You should use these to select whether you want to see just your analysis orders or all the analysis orders placed by your branch.

### Viewing submitted orders

1. From the **Main Menu** page click the **Analysis orders** tab:



2. This will take you to the following screen:

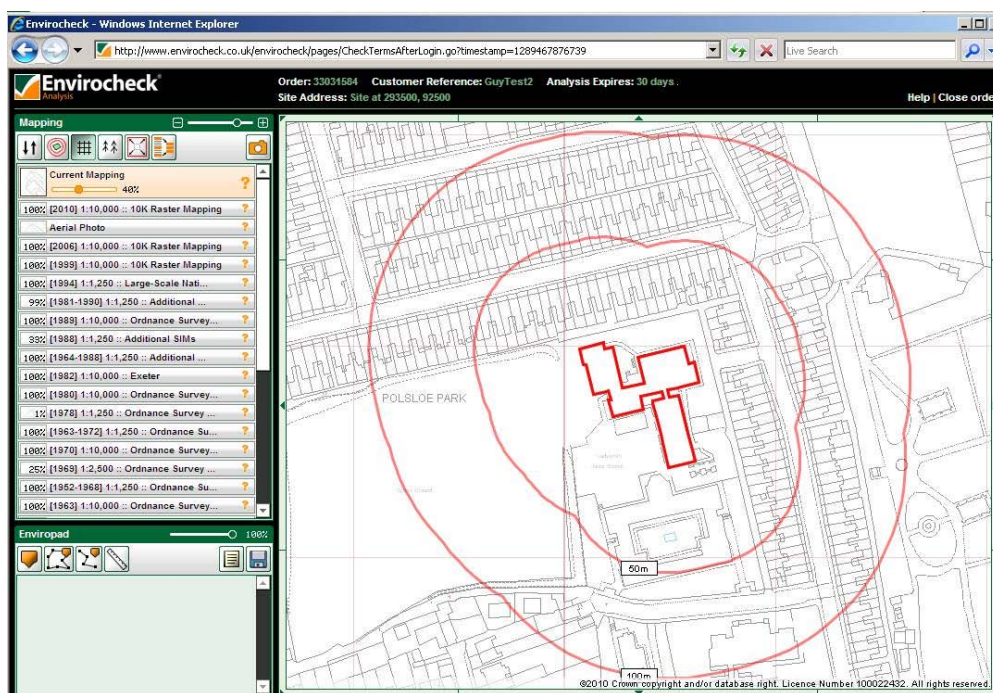


3. The following information will be provided for each analysis order placed:



- **Order number:** The order number assigned to the order shown.
- **Site Address:** The address of the site covered by the report. Initially only a partial address is shown. To see the full address, move the mouse over the partial address.
- **Submitted:** The date the reported was ordered and submitted to be processed.
- **Analysis Expires:** The number of days analysis is available for. To see the date, move the mouse over the number of days.
- **Customer Reference:** The reference entered by the person who ordered the report.
- **Last worked on:** The amount of time since the order was last worked on in analysis. To see the time, date and user move the mouse over the amount of time since the order was last worked on.

4. Clicking the order number provided will take you to work on the order in Envirocheck Analysis:



5. For help while using Envirocheck Analysis, click in the Help link in the top right hand corner of the screen:

Help | Close order



## Pausing orders

While placing an order you may be interrupted. At any point during the order process, once you have viewed your map, you can pause your order. Pausing an order allows you to save at the point you have reached and return to the order at a later time. Once you have confirmed your site address and entered the map, the **pause order** button will appear in the bottom left-hand corner of the screen.

### Pausing an order

1. To pause an order click the **pause order** button in the bottom left-hand corner of the screen and the **Pause order** page will open.




2. Type the name you would like to save it under in to the **Paused Order name** field. Click the **save** button.

3. Your order will have been saved and can be accessed from the **Main Menu** at a later time or date. You will be returned to the **Main Menu** automatically.

Paused orders are retrievable for a year from the date they are saved. When retrieved, the prices and products will be updated to the current price list. After seven days they are deleted from the system and cannot be retrieved.

### Retrieving a paused order

To retrieve a paused order, log in as usual and select the paused order you want from the list provided on the **Main Menu**. The **Paused Orders** tab is opened by default when logging in.

New Order	Order Extra Data	Order Tracking	Contact Us	Admin		
PAUSED ORDERS	QUOTES	SUBMITTED ORDERS	ANALYSIS ORDERS			
Click on a paused order to resume it						
Paused Order	Site Address (hover for full address)	Town	Stage at which paused	Paused	Expires	Delete
<a href="#">Site off Monks Road</a>	Site at 293500, ...		Products	11/11/2010	18/11/2010	

To help you identify the order you are looking for we supply the name you saved it under, the user, the site address, how far the order had progressed, date it was paused and when it expires. Click the name of the order that you want to retrieve and you will be returned to the stage where you paused the order.

If you have been granted access you can choose to view paused orders created



by you or other users in the organisation using the **Mine only** or **My office** radio buttons. Select the correct radio button before trying to retrieve the order you are looking for.

The screenshot shows an 'Admin' interface. At the top, there is a dark header with the word 'Admin' in white. Below the header, there are two radio buttons: 'Mine Only' (which is selected and circled in red) and 'My Office'. Below the radio buttons, there is a table with three columns: 'Status', 'Expires', and 'Delete'. The first row of the table shows 'Paused', '18/11/2010', and a trash icon.

Status	Expires	Delete
Paused	18/11/2010	

Once the order has been retrieved you can continue to progress through the order process. If the need arises you can pause the order again at a later stage.

## Order templates

Envirocheck provides order templates to save you time with the report ordering process. The template automatically fills the order fields on the **Select Options** page when ordering your report. All the fields are still editable and therefore you can modify a template.

## Creating an order template

Follow the steps below to create an order template.

1. Locate and define your site. For help with doing this please read [Locating your site](#) <sup>13</sup> and [Defining your site](#) <sup>19</sup>.
2. Once your site is defined click the **next** button.
3. The **Product Selection** page will now open on your screen.
4. Click the name of the report you would like to purchase e.g. Envirocheck, Sitecheck.
5. The **Select Options** page will open.
6. Use the radio buttons and tick boxes to select the options that you would like. Some of the options you select may trigger other options to appear.
7. Once you have chosen your options click either the **next** or **add to basket** buttons.
8. You will be returned to the **Product Selection** page.
9. Repeat steps 4 to 7 until you have selected and configured all the products you would like in your template.
10. Once you are happy with your selections, click the **next** button in the bottom left-hand corner of the screen.



11. The **Order Settings** page will appear. If you wish to save the **Delivery details** and the **Ordered on behalf of** information, please fill in the required fields and any other details that you wish to appear in the form.

Delivery details	Ordered on behalf of
Please correct/confirm delivery details for your order.	The following products can have additional details specified on the report: Sitecheck Planning, Envirocheck.
Email <input type="text"/> <input type="checkbox"/> set as default email	This text will appear on the front page of the Datasheet labelled <b>On behalf of:</b>
CC <input type="text"/>	<input type="text"/>
Name <input type="text"/>	<input type="text"/>
Company name <input type="text"/>	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
	<input type="text"/>

12. Click the **save as order template** button.

**Save as order template** ⓘ

Order Templates can save you time by storing the configuration options of your basket of products and offers including 'On behalf of' and delivery details.

Your reference number

Purchase order reference

13. Enter a name for the order template in to the **Save as** box provided. If you wish to save the **Delivery details** and the **Ordered on behalf of** information please make sure you click the respective checkboxes circled below.

**Please name your order template**

Save as

You are saving your product configurations in your Order Template. Would you also like to save the following information?

"On behalf of" details ☐

Delivery details ☐

Cancel Save

14. Click the **Save** button.

☐ Cancel **Save**

15. A message will appear telling you that the order template has been saved successfully.

16. If you wish, you can now return to the **Main Menu** by clicking the menu button in the top right-hand corner and cancelling your choices. Your template will still be saved for future use.



17. Alternatively you can continue and order the products you have selected. For






information on how to do this, please refer to [Order settings](#)<sup>[34]</sup>.

## Using an order template

Saving an order template saves the products in your basket as they are arranged. The template replicates this order to save you time with the ordering process. All the information in the template is editable. This means that even if the template does not exactly fulfil your requirements, you can still use it as the basis for your order and then edit the parts that are incorrect.

1. Locate and define your site. For help with doing this please read [Locating your site](#)<sup>[13]</sup> and [Defining your site](#)<sup>[19]</sup>.
2. Once your site has been defined, click the **next** button and the **Product Selection** page will open.
3. Select the template you would like to use from the drop down list in the top right-hand corner of the screen and click the **load** button.



4. Once the template has been applied, you will see the **Your basket** page. The products contained in your order template are displayed on this page. To view the details and options selected for each report click the  button.



5. If you would like to edit the options selected click the **edit** link on the right-hand side of the page. You can also remove a product by clicking the remove link.



6. To continue with the order process click the **next** button in the bottom right-hand corner

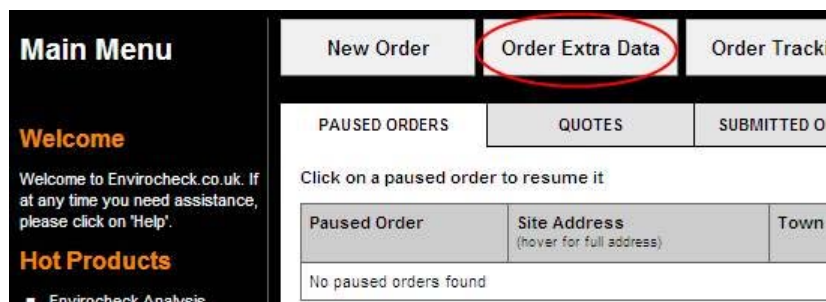


7. If you would like to add more products to your order, this can be done when you reach the **Order summary** page.
8. For information on how to continue with your order, please refer to [Order summary](#)<sup>[35]</sup>



## Ordering extra data

1. In the **Main Menu**, click the **Order Extra Data** button.



2. This will take you to the **Order Tracking** page:

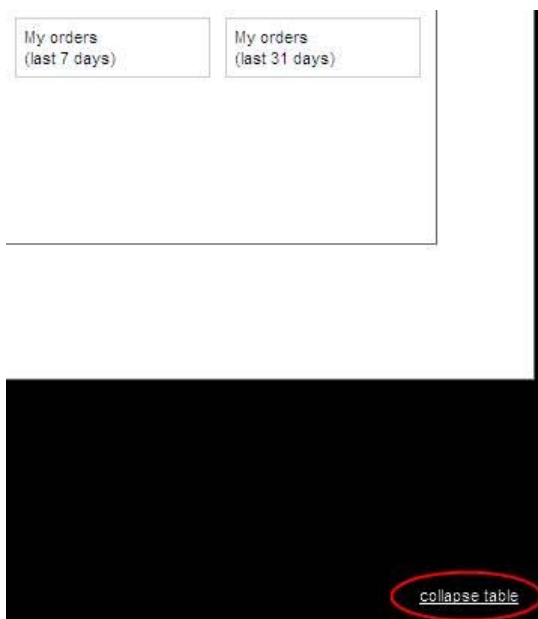
The screenshot shows the 'Order Tracking' page. On the left, there are search criteria fields: 'Order Number', 'Customer Reference', 'Site Address', 'Date Range' (with a calendar icon), 'Grid Reference' (with 'E' and 'N' fields), 'Search Distance' (set to 100m), and 'Order status' (with radio buttons for 'All', 'Fulfilled', 'Unfulfilled', and 'Analysis Orders'). There are 'Reset' and 'Search' buttons. On the right, there are predefined search boxes: 'My orders (today)', 'My orders (last 7 days)', 'My orders (last 31 days)', 'All Unfulfilled (last 31 days)', and 'My Analysis Orders (last 31 days)'.

3. Enter the search criteria for the order that you wish to extend, or use one of the predefined searches. For more help with searching for an order, please refer to [Order tracking](#) <sup>52</sup>.
4. The orders that match the search criteria you submitted will appear below the search box:

Order number	Fulfilment status	User (hover for username)	Site Address (hover for full address)	Town	Submitted	Customer Reference
<a href="#">33031608</a>	In progress	Landmark	Site at 293110, 93700	None	11/11/2010	Test
<a href="#">33031608</a>	In progress	Landmark	Exeter Office site	Exeter	11/11/2010	TestReport

To make it easier to view the results you can click on the **collapse table** link in the bottom right-hand corner of the search box. This will hide the search options and leave more room on the screen to view the results.





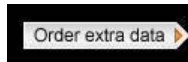
5. To help you pick the correct order, if you hover over the **Fulfilment status**, **User**, **Site Address** further information will appear.
6. Once you have chosen the order you wish to extend, click on the **Order number**. This will take you to the second more detailed results page.

Order number	Fulfilment status
33031644	In progress
33031628	Dispatched
33031586	Dispatched
33031584	Dispatched
33031567	Dispatched

7. This page supplies all the information about the particular order you clicked in full.

Order Number: 33031567		Ordered on: 10/11/10	
User:	Paul	Price (ex Vat):	€
Customer ref:	TestOrder	VAT:	€
PO ref:		Total:	€
Site address		Delivery details	
Landmark The Smith Centre Fairmile HENLEY-ON-THAMES Oxfordshire RG9 6AB		On behalf of	
Item 1 of 1 : Envirocheck Modular Report			
Status:		Dispatched	
Historical Map Previews			
The Historical Map Pack website has been decommissioned. Please ensure that you save your Envirocheck historical maps by downloading the link contained within your Envirocheck order email within four weeks of receipt. Landmark recommends that you use Envirocheck Analysis to view and analyse your historical map pack.			
Envirocheck Analysis			
Envirocheck Analysis has been purchased with this order and can be used for another 29 days, until 10th December 2010.			
<a href="#">Launch Envirocheck Analysis</a>			
Last analysed: Not yet analysed			
<a href="#">Back</a>		<a href="#">Order extra data</a>	

8. Click on the orange **order extra data** button in the bottom right-hand corner of the page.



You will be taken to a map of the site defined in the order you have chosen. Please check that this is the exact site you intended.

9. When on the mapping page you may change any of the site details for the extra data you wish to order.
10. You may change the site position. For help with this please refer to [Defining your site](#).
11. You may also edit the textual site address. If you originally searched for your site using co-ordinates then the co-ordinates will be displayed in place of the address. You can edit this by clicking **Edit** and typing in the address:



Alternatively, click the **get address from centre** button:



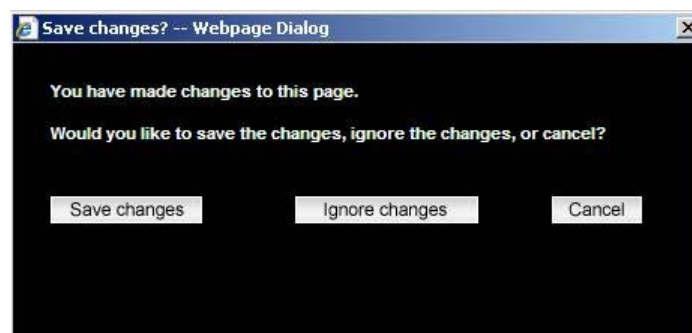
### PLEASE REMEMBER

This will **not** change the location of the map or alter a demarcated site.

12. When you are satisfied with the site and site address, please click the next button in the bottom right-hand corner of the screen:



13. If you have made any changes you will see the following pop-up:



Clicking on the **save changes** button will allow you to proceed with the order



using the new details. Clicking the **ignore changes** button will allow you to proceed with the order using the original details. Clicking the **cancel** button will allow you to remain on the map page and make further changes.

14. You will be taken to the **Product Selection** page and may continue ordering the extra products in the normal manner. For further help, please go to [Ordering your environmental report](#) <sup>33</sup> and pick up the instructions from step 4.



## Order tracking

Order tracking provides you with the ability to track all the orders placed by you and, if you've been granted access your branch, whether they are still being processed or have been dispatched to you. You can define your search yourself or use the predefined searches that we have provided.

### Tracking an order

To track an order log in as usual and click the **Order tracking** tab in the **Main Menu**. The order tracking search page will appear. On this page you can enter the information you have for the order or orders you are looking for.

### Setting your search criteria

The search criteria listed below can be used in combination e.g. an order number along with an address, or by singularly e.g. by entering just an order number. An explanation of each search criteria is given below.

- **Order Number:** Enter the order number given when you ordered the report you want to track.
- **Project Reference:** Enter the project reference that you entered for the order you want to track.
- **Site Address:** Enter the address, postcode or even just the town name for site. This enables you to search for two sites in the same town for example.
- **Date Range:** Use the calendar links provided or type in the date range you would like searched. Alternatively use the shortcuts provided of 'today' etc.
- **Grid Reference:** Ideal for using if you want to see if you've ordered a report for a site already and want to avoid duplicate orders. Enter the grid reference for the site and a search radius of 100m, 250m, 500m or 1000m.
- **Whose orders:** You can define your search to cover just your orders or, if you have been granted access, all the orders placed by your office or search for orders placed by one particular person.
- **Order status:** You can search all the orders disregarding their status, search for fulfilled orders that have been finished and posted or unfulfilled orders that are still being processed.

Once you have set your search criteria click the **Search** button to run the search. The results will appear in a grid below the search criteria.

### Using the predefined searches

We have provided the most popular searches in predefined formats to save you time.

These predefined searches are listed for you below:

- My orders (today)
- My orders (last 7 days)
- My orders (last 31 days)
- All unfulfilled (last 31 days)



If you have been granted access to your branch orders you will also see the options below:

- Branch orders (today)
- Branch orders (last 7 days)
- Branch orders (last 31 days)

To run any of these predefined searches click the relevant button. The results will then appear below the search criteria.

### Order tracking results

The search results will list all the orders that fit the specifications set in your search. The following information is given in the results table.

- **Order number:** The order number assigned to the order shown.
- **Fulfilment status:** Whether the order is still in progress or fulfilled and dispatched.
- **User:** The user who ordered the report
- **Site Address:** The address of the site covered by the report
- **Town:** The town covered by the report
- **Submitted:** The date the reported was ordered and submitted to being processed.
- **Project Reference:** The project reference entered by the person who ordered the report.

One order number may cover several different reports at different stages of the order process. To make it easier for you to discover the status of each report you can hover over the fulfilment status column and the different status will be shown e.g. Line 1 - despatched, Line 2 - in progress etc.

Clicking the order number provided will take you to the second more detailed results page. This page supplies all the information about the particular order you clicked in full. The following information is provided:

- Order number and date ordered
- Who ordered the report, the customer reference and purchase order reference
- The price excluding VAT, the VAT and the price including VAT
- The site address, delivery details for the report and who it was ordered on behalf of
- The reports ordered e.g. Item 1 – Envirocheck, Item 2 – Plansearch Commercial and their status.

To return to the **Main Menu** page click the **menu** button provided.



# Envirocheck Analysis

Envirocheck Analysis is a powerful, flexible tool delivering significant time-saving and improved accuracy benefits to customers undertaking historical map analysis, for Phase 1 desk studies.

Analyse all Historical Maps for your site ordered through Envirocheck.co.uk. This includes County Series, National Grid Series, SIMs, SUSIs and large scale National Grid Data, Historical Town Plans and 10K Raster Maps together with unique data sets such as Historical Building Plans, Historical Aerial Photographs and Russian Maps. Envirocheck Analysis allows you to compare two or more map layers at one time by adjusting the opacity of each layer, using the transparency slider. Point, Polygon and Linear features can easily be marked and identified, including the grid reference, direction and distance from your site. Area and perimeter measurements (for polygon features) are automatically populated in the pin properties box and can be edited. A Dynamic line measurement tool is also available to measure the distance between sources, pathways and receptors. You can then produce a customisable output for your desk studies, by saving snap shots of your map window, or exporting the site notes and pin details from the Enviropad.

## Accessing Envirocheck Analysis

### Opening Envirocheck Analysis

1. Envirocheck Analysis can be accessed by clicking on the **Analysis Orders** tab in the **Main Menu**. This will allow you to view the all the orders available for analysis:

New Order	Order Extra Data	Order Tracking	Contact Us	
PAUSED ORDERS	QUOTES	SUBMITTED ORDERS	ANALYSIS ORDERS	

Click on a paused order to resume it

Paused Order	Site Address (hover for full address)	Town	Stage at which paused	Pa
No paused orders found				

2. To help you identify the order you are looking for we display:
  - the order number
  - the site address
  - the date and time the order was submitted
  - the access expiry date
  - the customer reference
  - the date it was last worked on



If you've been granted access privileges, you will be able to view either just your own orders or the orders for all users in the organisation. You will see two radio buttons **Mine only** and **My office**. You can use these to make your choice. If you do not have branch privileges, only your orders will be displayed.

New Order	Order Extra Data	Order Tracking	Contact Us	Admin
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PAUSED ORDERS	QUOTES	SUBMITTED ORDERS	ANALYSIS ORDERS
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Click on an order to start Envirocheck Analysis against it  
Your Envirocheck Analysis orders from the last two months are listed below. To see orders older than two months, use [Order Tracking](#).

Order number	Site Address (hover for full address)	Submitted	Analysis Expires (hover for expiry date)	Customer Reference	Last worked on (hover for full info)
<a href="#">33031584</a>	Site at 293500, 92500	10:18 11/11/2010	30 days		Not yet analysed
<a href="#">33031587</a>	Landmark, The Smith Centre ...	16:56 10/11/2010	29 days	TestOrder	Not yet analysed

3. Click on the order number of the order you want to start working on in Envirocheck Analysis. This will open Envirocheck Analysis.

### Closing Envirocheck Analysis

1. Click **Close Order** in the top right hand corner of the screen.

**Help | Close order**

## The Mapping Layers

The mapping layers represent all Historical Maps for your site ordered through Envirocheck.co.uk. This includes County Series, National Grid Series, SIMs, SUSIs and large scale National Grid Data, Historical Town Plans and 10K Raster Maps together with unique data sets such as Historical Building Plans, Historical Aerial Photographs and Russian Maps. In addition to Historical Maps there is a Current Mapping and Aerial Photo layer.

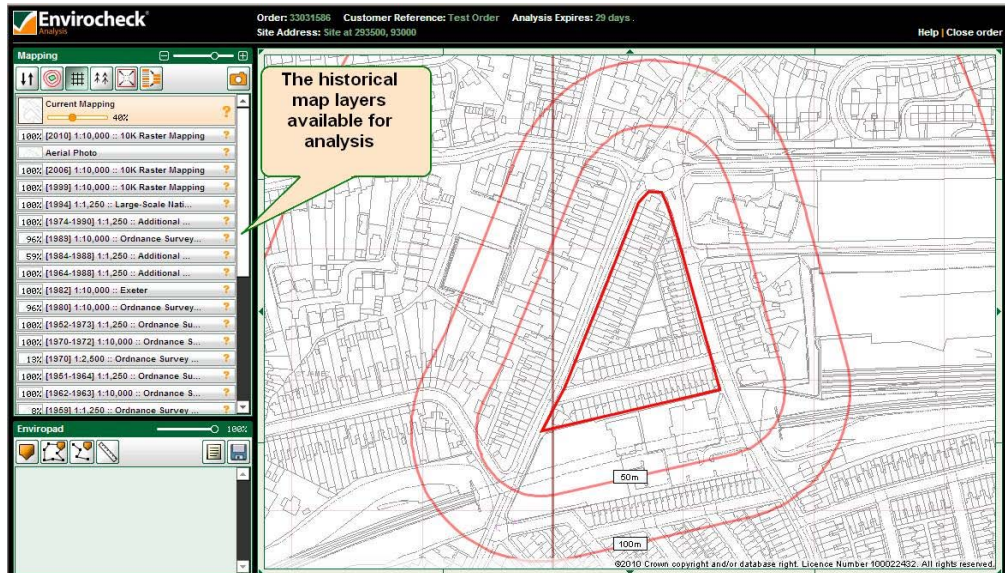
This chapter describes how to compare map layers and produce customised output for desk studies.



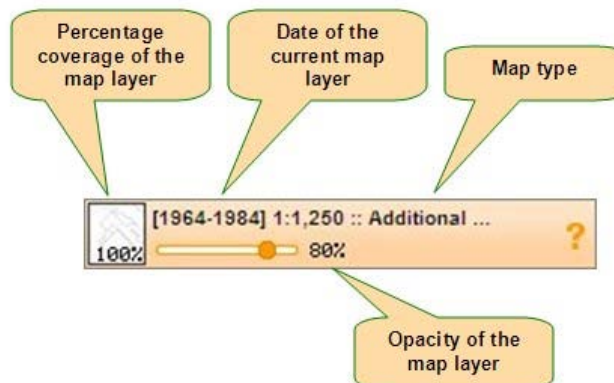


## Viewing the Mapping Layers

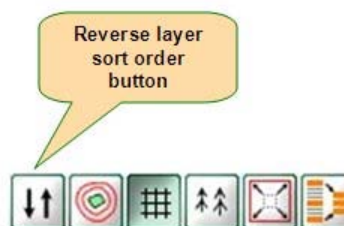
1. Once in Envirocheck Analysis the historical maps purchased with the order will be displayed down the left hand side of the screen. The current mapping will be displayed in the main map window, with your site highlighted.



For each of the map layers the following information is supplied: The percentage coverage, the date, mapping type and the opacity:

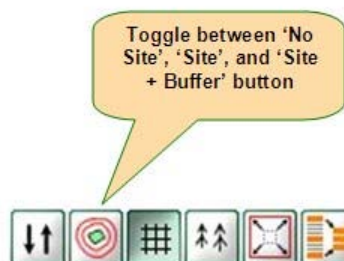


2. The maps are currently listed in ascending chronological order, however the order can be reversed by clicking the **reverse layer sort order** button located above the map list:





3. Your site of interest is highlighted, with 50m, 100m, 250m, 500m, and 1000m buffer indicators showing on the map. The **toggle between 'No Site', 'Site' and 'Site+Buffer'** button can be used to remove the highlight of your site and/or the buffer indicators, and replace them again:



4. The grid lines in the main map window are displayed by default, however the **show/hide grid** button can be used to toggle these on or off:



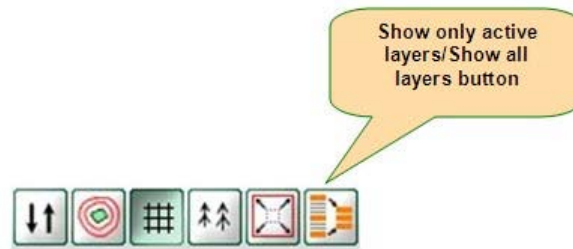
5. The historical map legend can be viewed by clicking on the **show map legends** button:



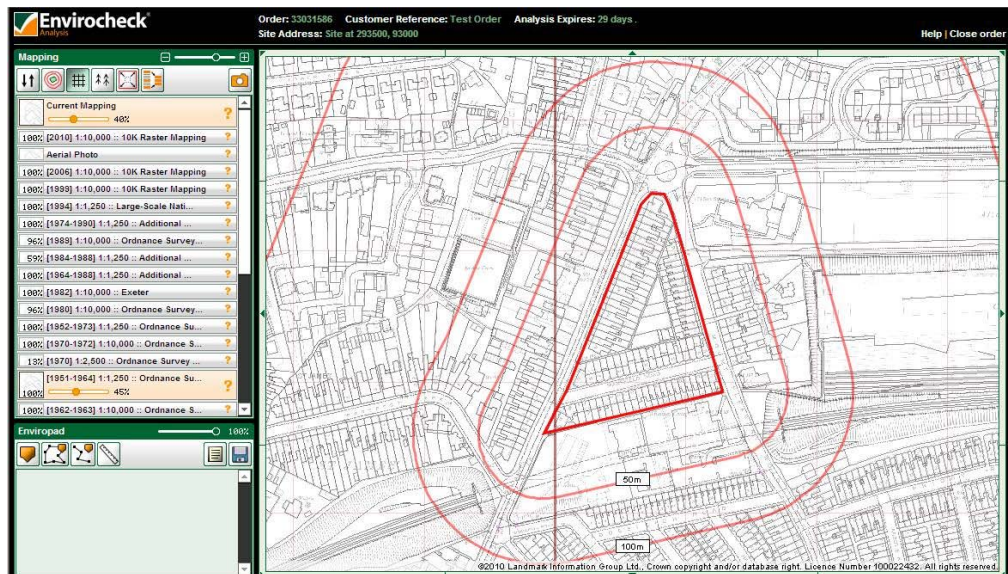
6. By holding down the **show overview map** button an overview street map will be displayed of your site:



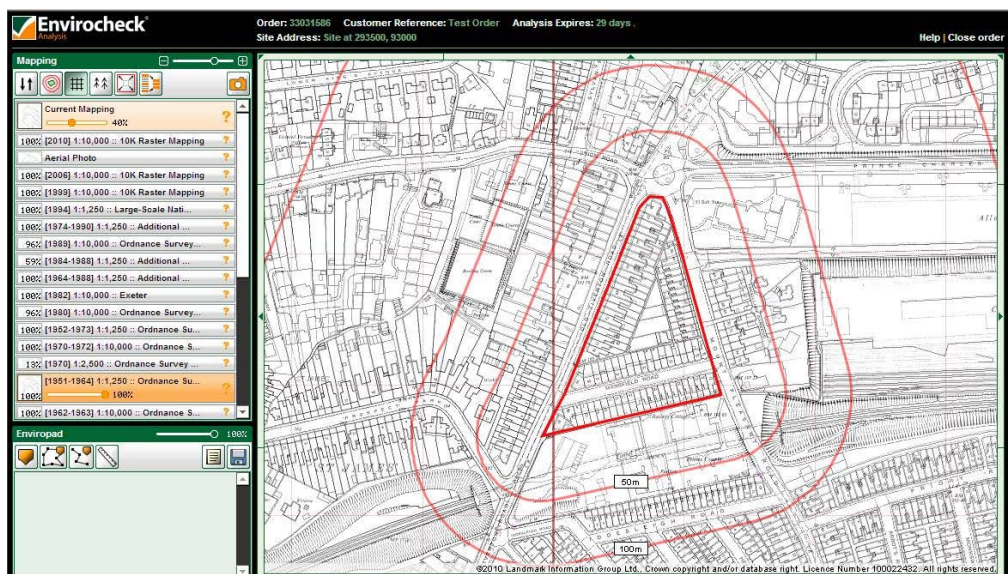
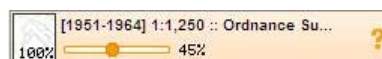
7. You can immediately see the map layers you have switched on by clicking on the show **only active layers** button. This will list the map layers you are currently viewing down the left hand side. Once viewing only the active layers, this button becomes **show all layers** button, and when clicked again will list all the map layers down the left hand side:



8. To view the other layers of mapping available, click on the map you would like to view down the left hand side to display it in the main map window. To turn a map layer off click on it again. You can view multiple layers simultaneously for comparison during your analysis:



9. The transparency of each of the active map layers can be adjusted using the opacity slider beneath the map layer name. This will allow you to make certain map layers more visible to aid your analysis:

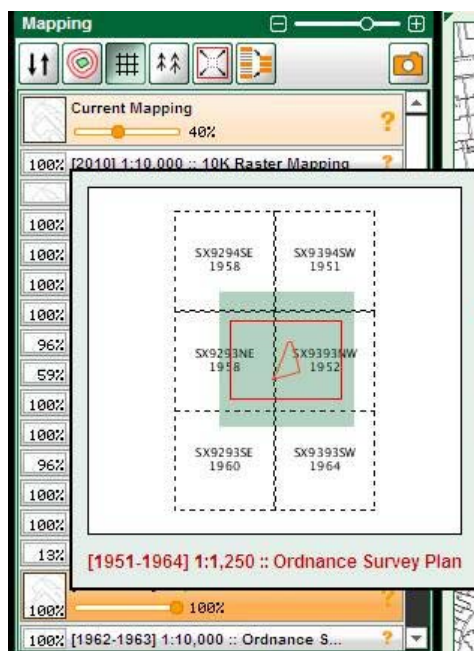






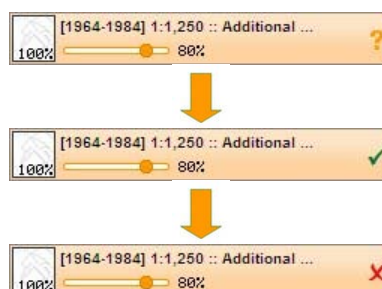
**NOTE:** As the transparency of a layer is increased, the shade of orange on the layer information bar on the left hand side decreases. As the transparency of a layer is decreased, the shade of orange on the layer information bar on the left hand side increases.

10. Map layers can be made up of data from different tiles surveyed in different years, such as the example above. The date of this example is 1964-1984. A schematic is available to view to determine what parts of the map layer were surveyed in each year. To view the schematic for a map layer hover the mouse over the percentage coverage of the map to the left of the date:



The green square on the schematic shows the extent of the map layer you have purchased. The red square shows how much of the map is currently being viewed in the main map window. For context, your site is also marked out on the schematic.

11. Envirocheck Analysis provides the facility to track which layers have been analysed, or are of no use. By default, each new analysis access will have a question mark against all of the map layers to indicate they have not been analysed. By clicking on the question mark, it will change to a tick to indicate the layer has been analysed. By clicking on the tick it will change to a cross to indicate the layer is not useful as part of the analysis. By clicking on the cross, it will change back to the question mark.





## Navigation

### Zooming In and Out

The easiest way to zoom in and out is using the wheel on your mouse. Simply roll the wheel on your mouse backwards to zoom out and forwards to zoom in.

If you don't have a wheel on your mouse, or are not comfortable with the wheel, you can use the slider:



To zoom in either use the button, or use your mouse to drag the slider to the right.

To zoom out either use the button, or use your mouse to drag the slider to the left.

### Navigating

When the mouse cursor is over the mapping you will see as your mouse cursor. To navigate around the screen, simply hold down your left mouse button and drag the mapping around the screen. The image of the hand will become to show you are holding the mapping. To stop dragging the map, release your mouse button and the hand will return to being open.

When adding a polygon-pin, a line-pin or using the ruler, use the arrows on the surrounding frame to move around the map. You will see these on the map frame, in the corners and half way along each side:





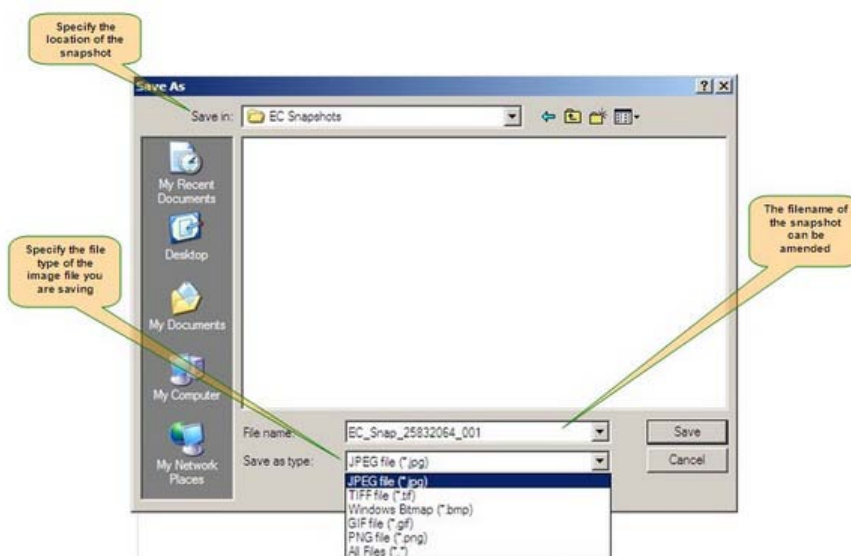
## Taking a Snapshot

Envirocheck Analysis provides the facility to take a snap shot of the main map window at any point during your analysis to save as an image file on your computer to include in a report or presentation.

1. To take a snapshot of the current map window, click on the **Take snapshot** button



2. The **Save As** window will appear and prompt you to specify the location, file name and file type of the snapshot you are saving:



3. Once the file location, file name and file type have been specified click on the **save** button. The image file will now be saved on your computer.

## Enviropad

This chapter explains how to add pins to mark point, polygon and linear features, use the dynamic line measurement tool to measure the distance between points, pathways and receptors and produce a customisable output for your desk studies, by exporting the site notes and pin details from Enviropad.



## Adding a Pin

Envirocheck Analysis provides the facility to mark and identify point features on the map for your analysis.



### Adding a Pin

1. To add a pin to mark a point feature on the map click on the **Put new pin on map**



button, located in Enviropad in the bottom left-hand corner of the screen.

2. Move your cursor onto the map and you will notice it has changed to an arrow with



a plus symbol, move your cursor to the feature on the map you would like to mark, and left-click with the mouse. The Pin Properties window displays:

**Pin properties**

**New Pin (No. 1)**

Grid Reference: 547217,181214

Direction from site (m): W

Distance from site (m): 96

Area (m<sup>2</sup>): N/A

Perimeter (m): N/A

\*red text indicates value has been edited

From (date)	To (date)	Feature type

Pin Notes

Buttons: Delete, Cancel, Save

**Callouts:**

- Pin name can be edited
- Pin information can be edited
- Enter the from and to year to indicate how long the feature was there for
- Specify the feature type (a drop down list of suggestions will appear as you type)
- Multiple lines allow you to enter multiple features against one pin location
- Additional notes can be added







**Pin properties**

**Refuse Tip**

Grid Reference: 547217,181214

Direction from site (m): W [edit] [refresh]

Distance from site (m): 96 [edit] [refresh]

Area (m<sup>2</sup>): N/A [edit] [refresh]


Perimeter (m): N/A [edit] [refresh]

\*red text indicates value has been edited

From (date)	To (date)	Feature type
1964	1984	Refuse Tip

Pin Notes

[Delete] [Cancel] [Save]

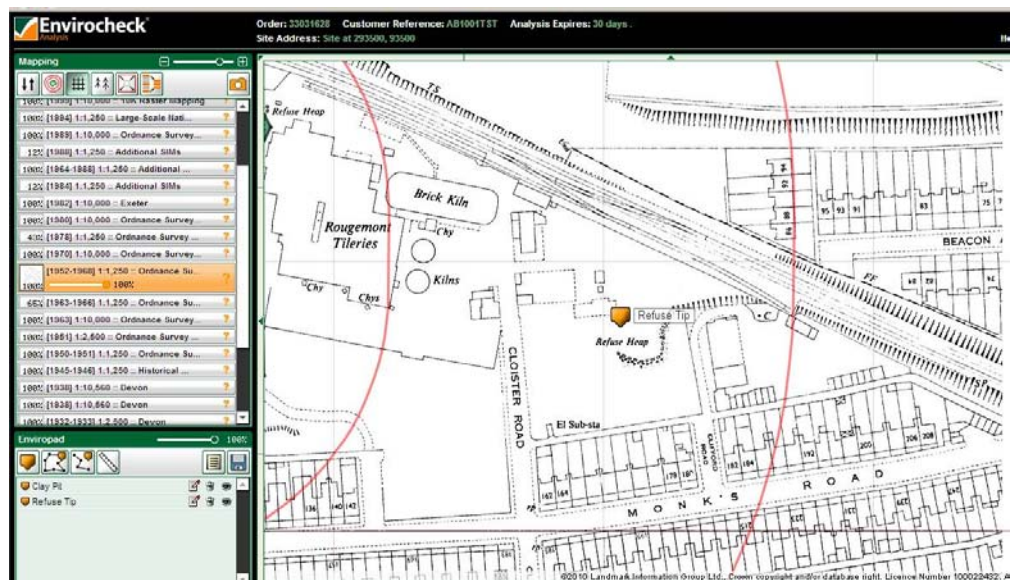
3. The Pin information includes: Direction from site, Distance from site, Area (if applicable) and Perimeter (if applicable). These are automatically supplied. The individual items can be edited by clicking on the **edit** button  to the right of the item.

4. Once the information has been edited, it will display in red to show that the original value has been modified:

Direction from site (m) **E**  

5. Clicking the **refresh** button  will restore the original value.

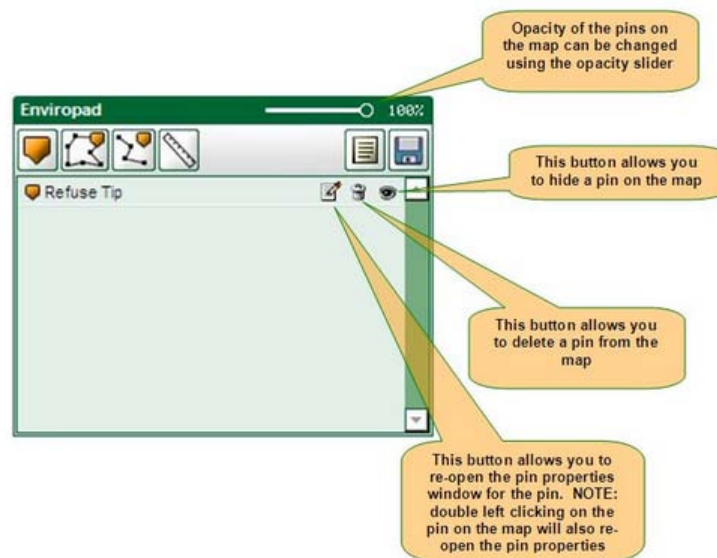
6. Once all the information has been added to the pin properties window, click the **Save** button. This will add a labeled pin to the map and in Enviropad in the bottom left-hand corner:



7. Tools in Enviropad allow you to specify the transparency of the pins on the map,




edit the pin properties, delete the pin and hide the pin:



### Tip:

The pins on your map can either be edited by:



- Clicking on the **edit** button  in Enviropad
- Double left-clicking on the pin name in Enviropad
- Double left-clicking on the pin on the map

## Adding a Polygon Pin

Envirocheck Analysis provides the facility to mark and identify polygon features on the map for your analysis.



### Adding a Polygon Pin

1. To add a pin to mark a polygon feature on the map click on the **Put new polygon-pin on map** button , located in Enviropad in the bottom left-hand corner of the screen.
2. Move your cursor onto the map and you will notice it has changed to an arrow with a polygon symbol .
3. Move the cursor to the point on the map where you want to start drawing (a corner of the feature is usually recommended).
4. Click once with the left mouse button.
5. Move the cursor to the next corner of the feature and left-click. You will notice that as you move the mouse cursor, a red line is drawn between the current mouse location and the previous point.





6. Repeat step 5 for each corner of the feature until the whole of the shape has been drawn except for the last line. The last segment (the line which makes a shape a closed shape) can be drawn by clicking on the first point of the shape or by double left-clicking your mouse.

**Tip:**

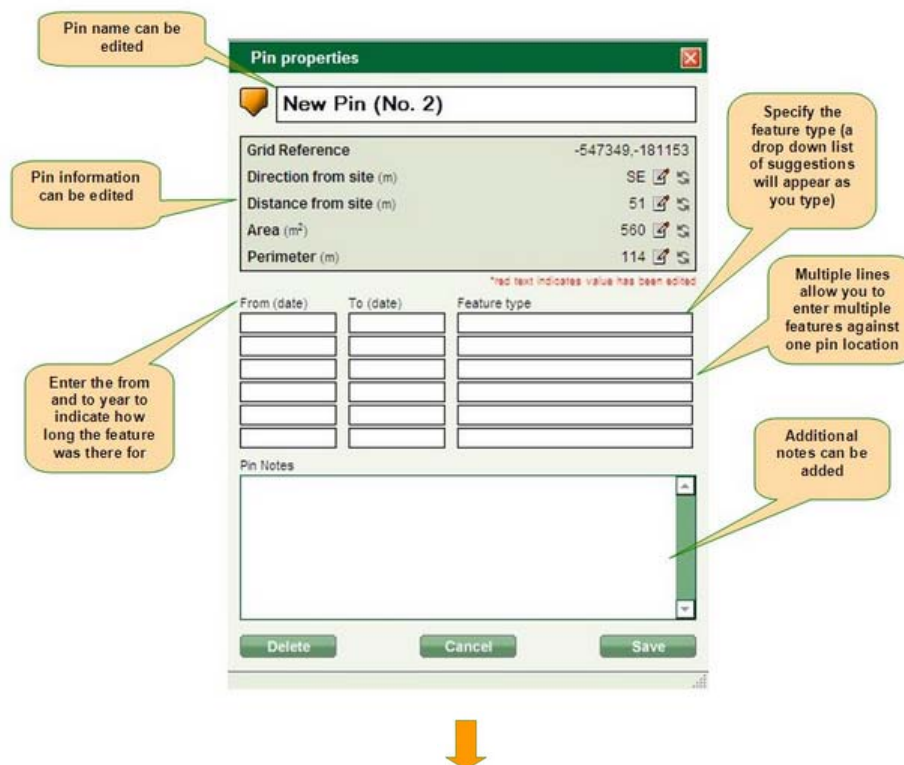
- If you make a mistake whilst outlining a feature, use the Delete button on your keyboard to undo your last click.
- Once the feature is outlined, it can be modified by holding down the Shift button on your keyboard and moving the mouse near to the outline of the

feature. When the cursor is green  you can left-click on the edge of

the outline to add a point. When the cursor is red  you can left-click on an existing point on the edge of the outline to delete it.

Any points around the edge of the outline can be moved to a new location. Move the mouse cursor over the point that you want to drag, the cursor will change to a hand , hold down the left mouse button and drag the point to its new position..

7. Once you have outlined the feature, the Pin Properties window displays:



The 'Pin properties' window is titled 'New Pin (No. 2)'. It contains the following fields and callouts:

- Pin name can be edited:** Points to the title bar area.
- Pin information can be edited:** Points to the 'Grid Reference' field.
- Enter the from and to year to indicate how long the feature was there for:** Points to the 'From (date)' and 'To (date)' fields.
- Specify the feature type (a drop down list of suggestions will appear as you type):** Points to the 'Feature type' field.
- Multiple lines allow you to enter multiple features against one pin location:** Points to the multiple rows in the 'Feature type' field.
- Additional notes can be added:** Points to the 'Pin Notes' text area.

The window also includes a 'Delete' button, a 'Cancel' button, and a 'Save' button at the bottom.



**Pin properties**

**Depot**

Grid Reference: -547349,-181153

Direction from site (m): SE

Distance from site (m): 51

Area (m<sup>2</sup>): 560

Perimeter (m): 114

\*red text indicates value has been edited

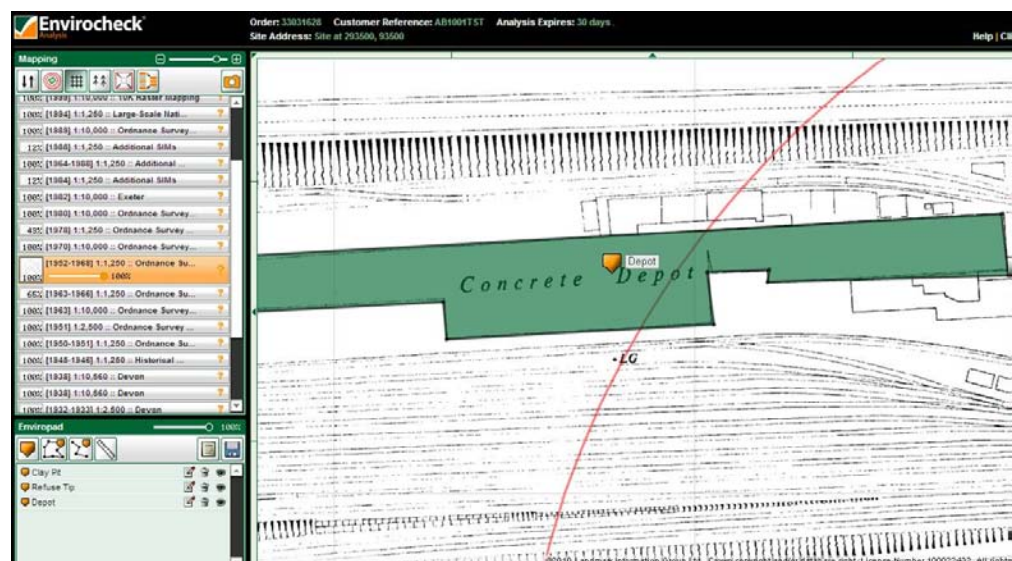
From (date)	To (date)	Feature type
1954	1984	Depot

Pin Notes

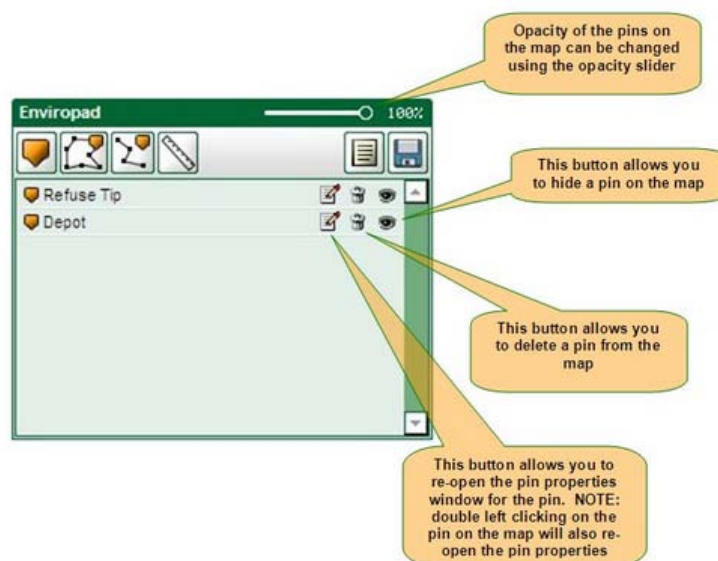
8. The Pin information includes: Direction from site, Distance from site, Area (if applicable) and Perimeter (if applicable). These are automatically supplied. Each item can be edited by clicking on the **edit** button to the right of it.
9. Once the information has been edited, it will display in red to show that the original value has been modified:

Direction from site (m) E


10. Clicking the **refresh** button will restore the original value.
11. Once all the information has been added to the pin properties window, click on the **Save** button. This will add a labeled pin to the map and in Enviropad in the bottom left-hand corner:



12. Tools in Enviropad allow you to specify the transparency of the pins on the map, edit the pin properties, delete the pin and hide the pin:

**Tip:**

The pins on your map can either be edited by:



- Clicking on the **edit** button  in Enviropad
- Double left-clicking on the pin name in Enviropad
- Double left-clicking on the pin on the map

## Adding a Linear Pin

Envirocheck Analysis provides the facility to mark and identify linear features on the map for your analysis.



### Adding a Linear Pin

1. To add a pin to mark a linear feature on the map click on the **Put new linear-pin on map** button , located in Enviropad in the bottom left-hand corner of the screen.
2. Move your cursor onto the map and you will notice it has changed to an arrow with a line symbol .
3. Move the cursor to the point on the map where you want to start drawing along the feature you want to mark.
4. Click once with the left mouse button.
5. Move the cursor along the feature, and where you need to change direction, left-click. You will notice that as you move the mouse cursor, a blue line is drawn between the current mouse location and the previous point.
6. Repeat step 5 over the entire length of the feature. To complete the line, either click the **Put new linear-pin on map** button again, or double left click with the








mouse.

**Tip:**

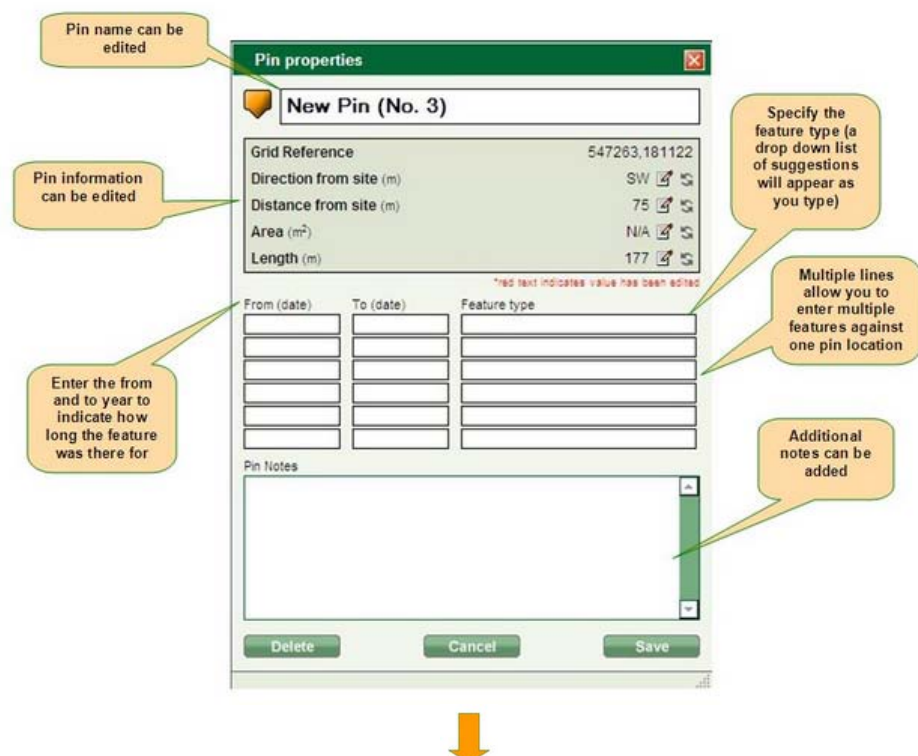
- If you make a mistake whilst drawing along a feature, use the Delete button on your keyboard to undo your last click.
- Once the feature is marked and identified, the line can be modified by holding down the Shift button on your keyboard and moving the mouse near

to the outline of the feature. When the cursor is green  you can left

click on the edge of the outline to add a point. When the cursor is red  you can left-click on an existing point on the edge of the outline to delete it.

Any points around the edge of the outline can be moved to a new location. Move the mouse cursor over the point that you want to drag, the cursor will change to a hand , hold down the left mouse button and drag the point to its new position..

7. Once you have marked out the feature, the Pin Properties window displays:



The **Pin properties** window displays the following information and controls:

- Pin name can be edited:** The title bar shows "New Pin (No. 3)".
- Pin information can be edited:** Fields for Grid Reference (547263,181122), Direction from site (m) (SW), Distance from site (m) (75), Area (m<sup>2</sup>) (N/A), and Length (m) (177). Red text indicates values have been edited.
- Specify the feature type:** A drop-down list of suggestions will appear as you type.
- Multiple lines allow you to enter multiple features against one pin location:** Multiple rows for From (date), To (date), and Feature type.
- Additional notes can be added:** A text area for Pin Notes.
- Buttons:** Delete, Cancel, and Save.

An orange arrow points down from the bottom of the window.



**Pin properties**

**Mineral Railway**

Grid Reference: 547263.181122

Direction from site (m): SW [edit] [refresh]

Distance from site (m): 75 [edit] [refresh]

Area (m<sup>2</sup>): N/A [edit] [refresh]

Length (m): 177 [edit] [refresh]


\*Red text indicates value has been edited

From (date)	To (date)	Feature type
1964	1984	Mineral
		Mineral products non-metallic [inc. abrasives & asbestos...]
		Mineral railway
Showing 2 of 2 matched types		


Pin Notes

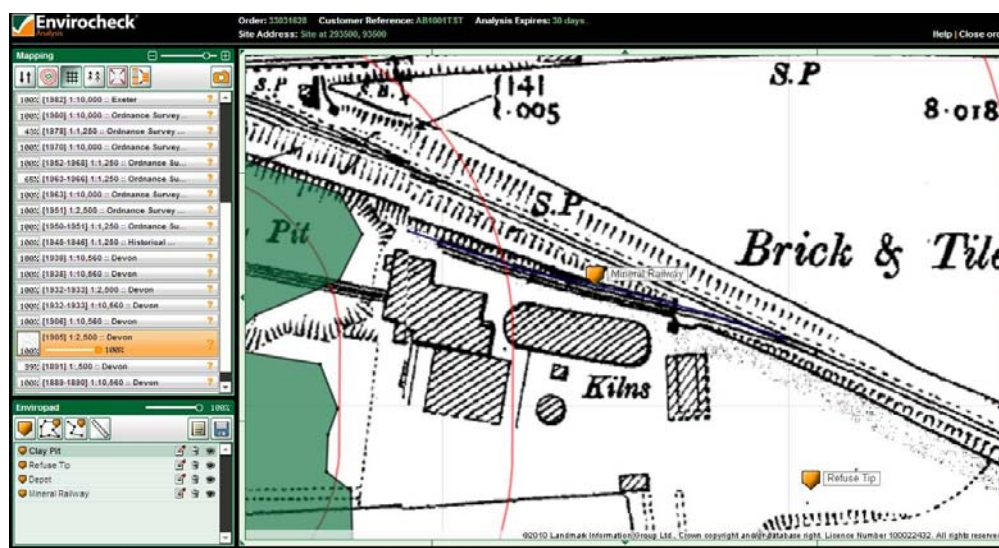
Mineral Railway Connecting Depot and Refuse Tip.

[Delete] [Cancel] [Save]

8. The Pin information includes: Direction from site, Distance from site, Area (if applicable) and Perimeter (if applicable). These are automatically supplied. Each item can be edited by clicking on the **edit** button  to the right of it.
9. Once the information has been edited, the item will display in red to show that the original value has been modified:

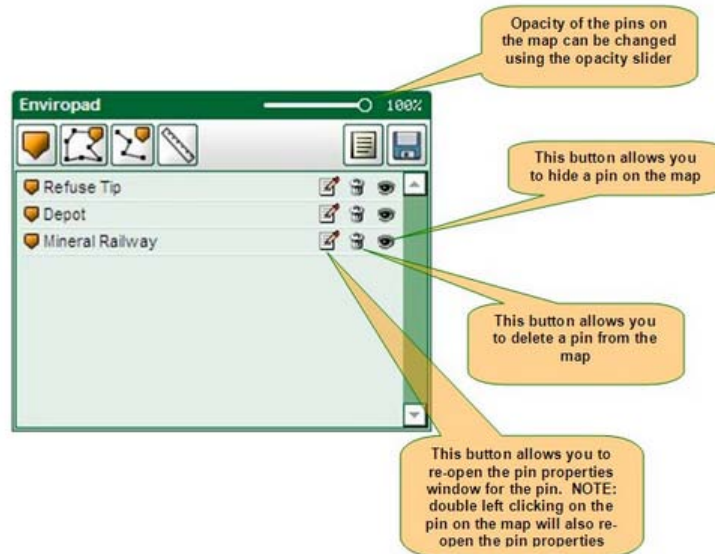
Direction from site (m) E  

10. Clicking the **refresh** button  will restore the original value.
11. Once all the information has been added to the pin properties window, click on the **Save** button. This will add a labeled pin to the map and in Enviropad in the bottom left-hand corner:




12. Tools in Enviropad allow you to specify the transparency of the pins on the map, edit the pin properties, delete the pin and hide the pin:





### Tip:

The pins on your map can either be edited by:



- Clicking on the **edit** button  in Enviropad
- Double left-clicking on the pin name in Enviropad
- Double left-clicking on the pin on the map

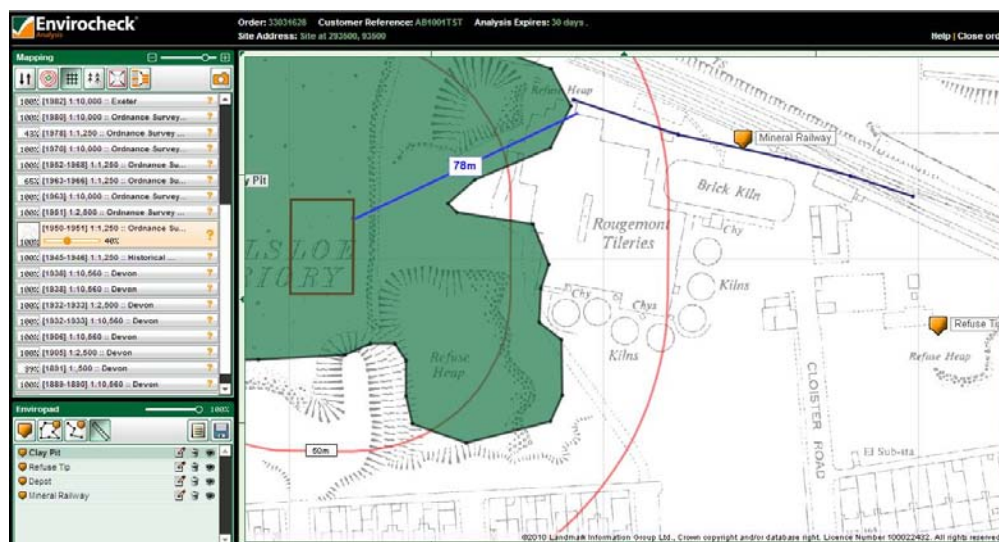
## Measuring

Envirocheck Analysis provides the facility to take length measurements on the map for your analysis using the dynamic measuring tool.



### Measuring

1. To measure the distance between two features on the map click the **Use Ruler** button . This is located in Enviropad in the bottom left-hand corner of the screen.
2. Move the cursor onto the map and you will notice it has changed to an arrow with a ruler . When you are over the point on the map you would like to measure from, hold down the left mouse button and move your cursor to the point on the map you would like to measure to.
3. Release the mouse button and a blue line will be on the map with a text box indicating the length measurement in metres:




Each new measurement will clear the previous one.

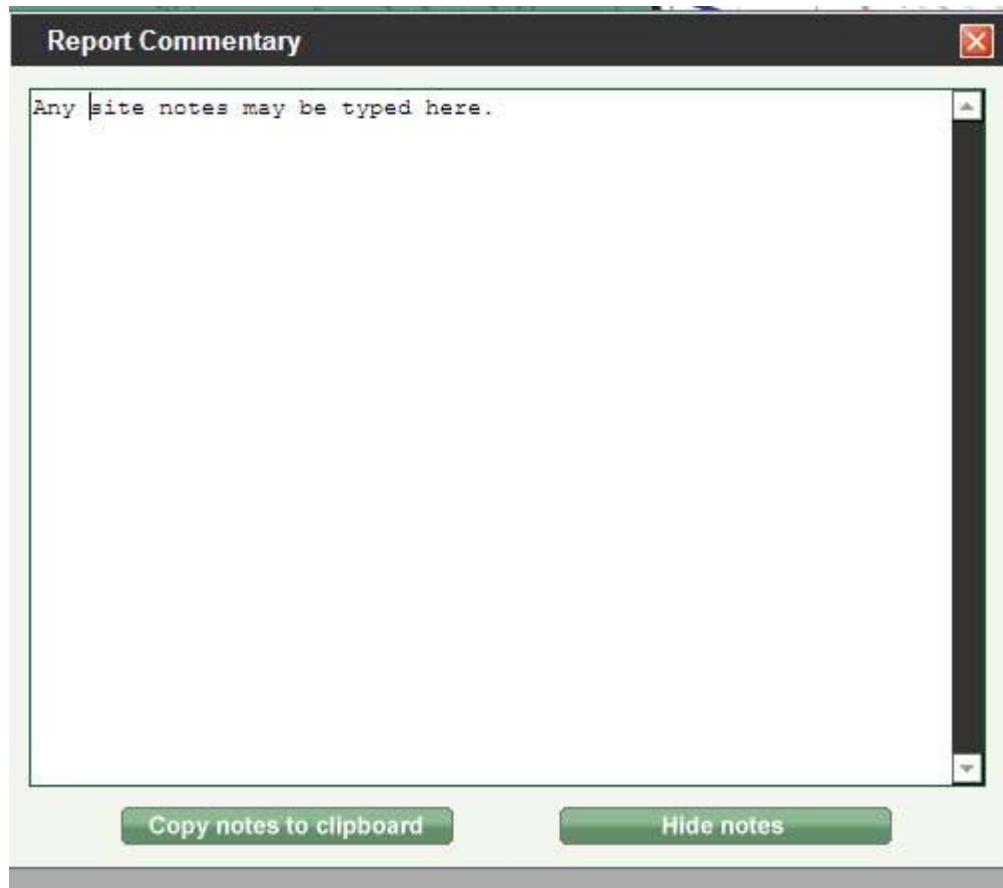
## Adding Site Notes

Envirocheck Analysis provides the facility to add site notes which can be exported as part of your analysis.



### Adding site notes

1. To add site notes click on the **Show site notes** button , located in the Enviropad in the bottom left-hand corner of the screen.
2. The Report Commentary window will open:




3. The site notes can be copied to your computers clipboard by clicking on the **Copy notes to clipboard** button. This will then allow you to paste them into another application such as Microsoft word as part of a report.
4. Click the **Hide notes** button to close the Report Commentary window.

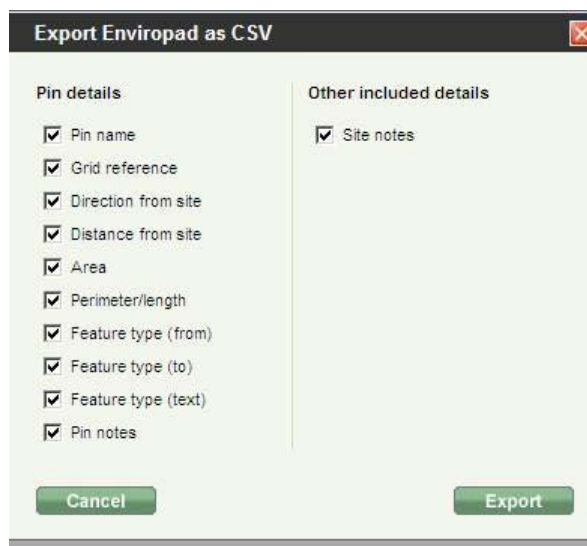
## Export Enviropad

Envirocheck Analysis provides the facility to export the contents of the Enviropad as a CSV file which can be opened in Microsoft Excel to use as part of your analysis.



### Exporting the Enviropad

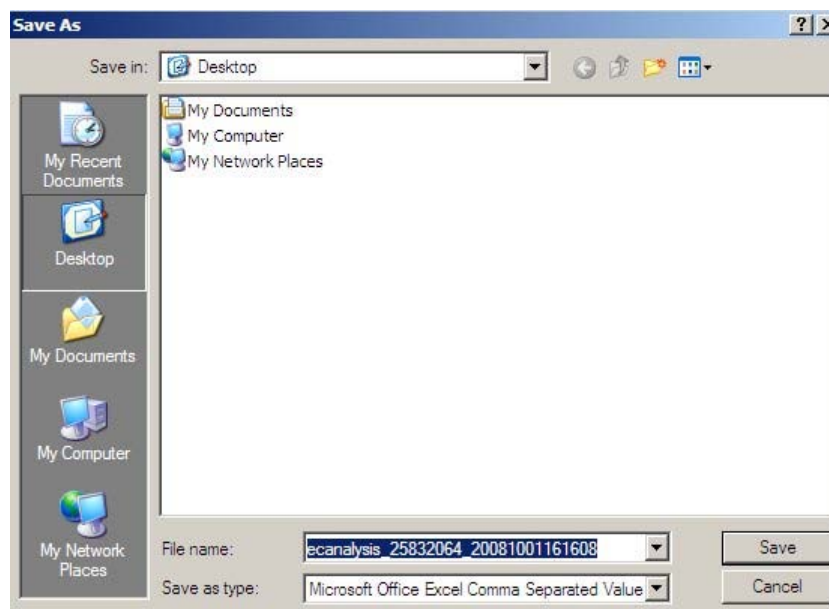
1. To export the Enviropad click on the **Export Enviropad as CSV** button , located in the Enviropad in the bottom left hand corner of the screen.
2. The Export Enviropad as CSV window will open:



3. Select the data you would like to export and click on the **Export** button. A window prompting you to either open or save the file will open:



4. Click on the Save button and select where you would like to save the file, and amend the filename if necessary:



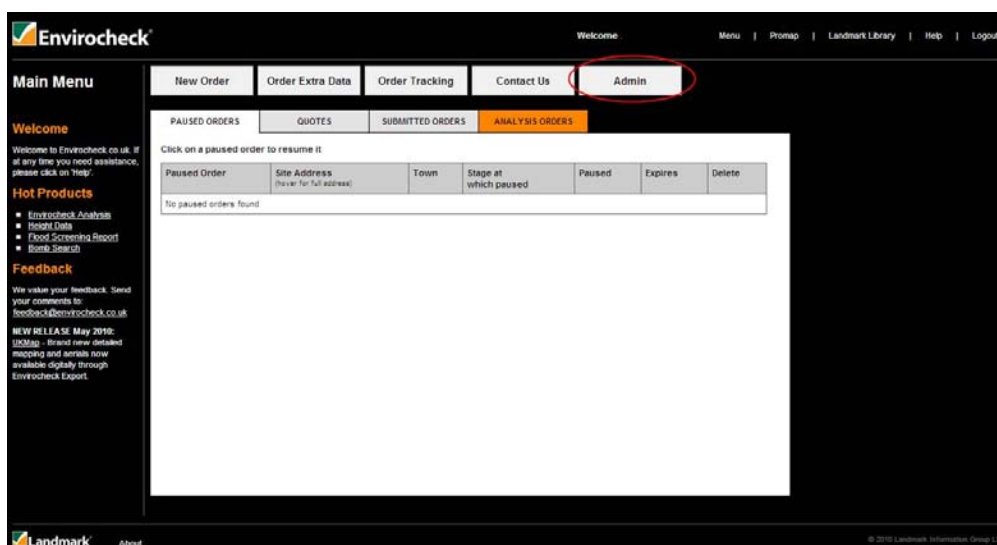
5. Once the file location and name have been specified click on the **Save** button.
6. The file can be opened in Microsoft Excel:

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# Administration

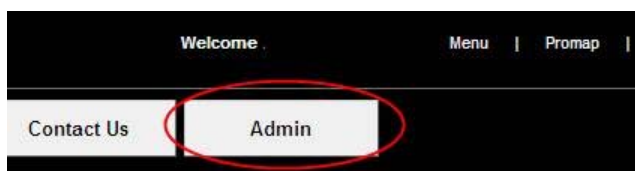
This section of the website can be accessed from the **Main Menu** by clicking the **Admin** button.



It provides you with the facility to change your own password, delete users and delete templates.

## Changing your password

1. In the **Main Menu** click the **Admin** button.



2. Click the **change password** button.





3. All three text fields must be completed. Your new password must meet the following criteria:

- It must be at least 6 characters long
- It must be no more than 16 characters long
- It must contain only upper and lower case letters and numbers

**Note:** your password is case sensitive, i.e. *LaNdMaRk* is not considered to be the same password as *landmark*.

4. Click the **submit** button.

5. If the new password is accepted you will see the following message on screen:

6. If there was a problem with your request you will see the following:

This could mean that either the old password has been entered incorrectly, or the passwords in the **Enter new password** and **Confirm new password** fields did not match. Please try again.



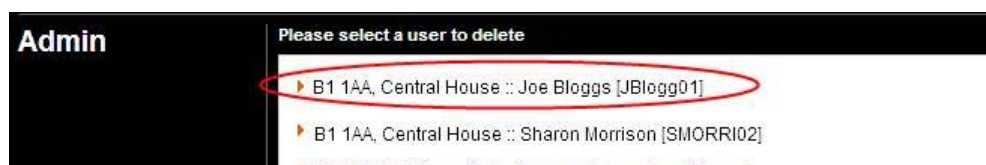


## Deleting a user

1. In the **Main Menu** click the **Admin** button.
2. The change password screen is the default screen. Click the **delete user** button.



3. Select the user that you wish to delete from the list:



4. Click the **submit** button:

**Admin**

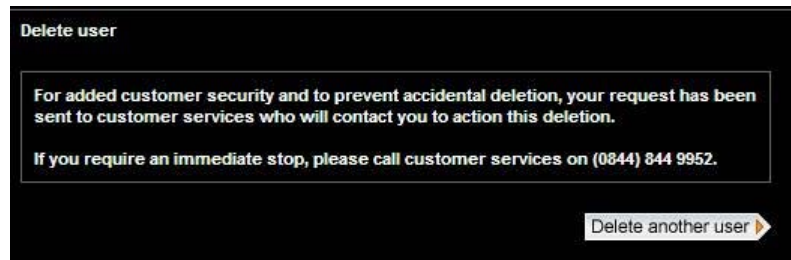
**Confirm delete user?**

User's name: Joe Bloggs  
Login ID: JBlogg01  
Branch: Central House, Birmingham, West Midlands, B1 1AA  
Last logged in: 5:32PM on 20th October 2010

Please ensure that these contact details are correct, as we will need at least one valid contact method to be able to contact you to confirm the deletion of this user.

Your contact email address:   
Your contact phone number:

5. You will be asked to confirm the deletion. If you are sure that you wish to delete the user you have selected, click the **confirm** button. Otherwise, click the **back** button and select a different user.
6. Once you have confirmed the request, the screen shown below will appear. You can either use the delete another user button and repeat the process or use a button on the screen to take you elsewhere (e.g. the **menu** button to return to the **Main Menu**)



### PLEASE NOTE

The user is not immediately removed from the system, but a request for the deletion is sent to our Customer Service team. A deletion request will normally be actioned within 6 hours. This may include a telephone call to you to confirm the request. If you require the user to be stopped immediately, please follow-up the deletion request with a call to our Customer Services on **0844 844 9952**.

## Deleting a template

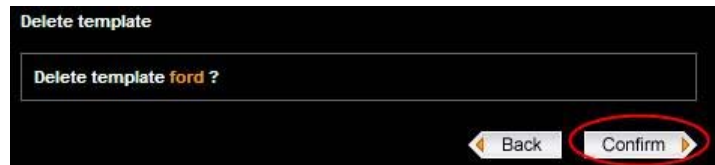
1. In the **Main Menu** click the **Admin** button.
2. The change password screen is the default screen. Click the **delete template** button.



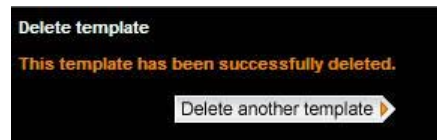
3. Select the template that you wish to delete from the list:



4. You will be taken to a screen asking you to confirm that you would like to delete the template you have selected. If you are sure about your choice, click the **confirm** button.



5. If not, click the **back** button and select a different template.
6. If you confirmed your choice you will be taken to the next screen:



7. From here, you can either click the **delete another template** button to repeat the action, or use one of the other buttons on the page to take you to a different section.



# Troubleshooting

This section contains some of the main questions that our customer service and technical support team encounters. If you cannot find the answer to your query here, please go to the [Contact details](#) <sup>94</sup> page where you will find information about where to obtain further help.

## Logging in

### I can't login, what's wrong?

Your Username and Password are case sensitive. If you cannot login on the first attempt check that 'Caps Lock' on your keyboard is turned off and try again. If the problem persists please contact our Customer Services team on 0844 844 9952.

### I've forgotten my login details

If you've forgotten your username and/or password please contact our Customer Services team on 0844 844 9952 and we will reissue them to you.

### I've got a warning message about security zones, what do I do?

Internet Explorer warnings may be set to warn you as you cross between different security zones. If this is the case, once Envirocheck starts to load, you will receive a warning that you are about to view pages over a secure connection. Click **OK** to this message.

### Why are only parts of the site partially visible?

If your screen resolution is set to less than 1024 by 768 then you will be unable to see the site as described in this user guide. Some buttons or areas will appear to be half on and half off the screen. A message will appear when you login asking if you would like to change this and telling you how to do this. We recommend you increase your screen resolution to 1024 by 768 so that you can see the whole site on your screen. If you declined to change the resolution at this point, you can still do this by following the steps below. For Vista users, follow the second set of instructions:

1. Minimise everything on your screen so you are looking at your desktop . A shortcut to do this is to hold down the Windows key and press d.
2. Right click your desktop with your mouse
3. Click **Properties** in the menu that appears..
4. The **Display Properties** box will appear. Click the **Settings** tab Personalize appearance and sounds
5. Drag the slider under **Screen Resolution** until the resolution is 1024 by 768 or higher.
6. Click **Apply**.



7. Your screen will go momentarily black. A message will then appear asking if you'd like to keep the new settings.
8. Click **Yes**.
9. Click **Ok** on the **Display Properties** box.
10. Your screen resolution has now been reset.

**Vista users:**









1. Minimise everything on your screen so you are looking at your desktop . A shortcut to do this is to hold down the Windows key and press d.
2. Right click your desktop with your mouse.
3. The **Personalize appearance and sounds** window will appear. Choose **Display Settings** .
4. Drag the slider under **Resolution**: until the resolution is 1024 by 768 or higher.
5. Click **Apply**.
6. Your screen will go momentarily black. A message will then appear asking if you'd like to keep the new settings.
7. Click **Yes**.
8. Click **Ok** on the **Display Properties** box.
9. Your screen resolution has now been reset.

## Pop-up blocker help

### How to Disable/Adjust Common Popup Blockers

In order to view Envirocheck correctly, your system will need to be able accept pop-ups from Internet Explorer.

Many plug-in toolbars, some anti-virus software, along with Internet Explorer itself, have a pop-up blocker. There are too many available pop-up blockers to be able to document them all. A set of instructions for each of the most common ones is shown below. If yours is not on this list, please refer to the instruction file or help documentation of the software you are using for details as to how to alter your popup blocker settings.

[Internet Explorer 6](#) <sup>81</sup>  
[Internet Explorer 7](#) <sup>82</sup>  
[MSN/Hotmail/Windows Live Toolbar](#) <sup>83</sup>  
[Yahoo toolbar](#) <sup>84</sup>  
[Google toolbar](#) <sup>85</sup>  
[Altavista toolbar](#) <sup>86</sup>  
[AOL toolbar](#) <sup>86</sup>  
[Norton Internet Security](#) <sup>86</sup>

### Internet Explorer 6

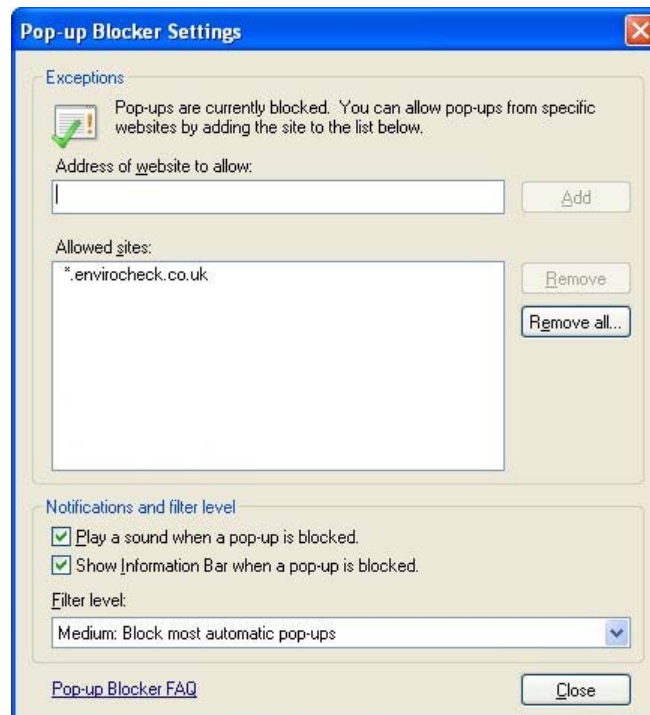


Internet Explorer 6 on Windows XP (SP2) comes with a default and automatically installed popup blocker. This popup blocker can be easily altered or disabled if required.

1. Click on **Tools**, select **Pop-up Blocker** then **Pop-up Blocker Settings**



2. The **Pop-up Blocker Settings** dialogue box will appear. In the **Address of Web site to allow:** box enter the following: \*.envirocheck.co.uk
3. And click the **Add** button. The Envirocheck web address should appear in the **Allowed sites:** box. Click on the **Close** button.

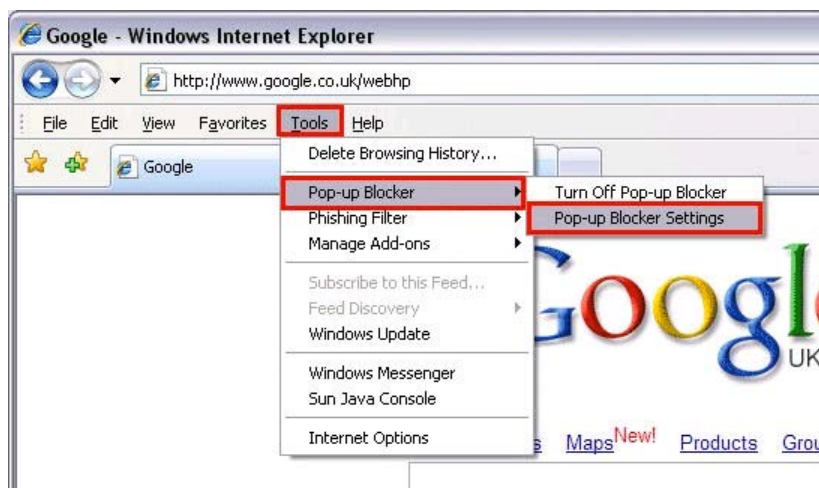


4. If you would simply like to turn the popup blocker off, click on **Tools** in the menu bar, select **Pop-up Blocker** then **Turn Off Pop-up Blocker**.

### Internet Explorer 7

Internet Explorer 7, as with version 6, comes with an in-built pop-up blocker, and the procedure to modify it is almost identical.

1. Within Internet Explorer 7 click on **Tools** in the menu-bar. If the menu-bar is not visible, press the 'Alt' key on your keyboard. This is the short-cut to toggle the visibility of this menu-bar.



2. From here the procedure to alter the popup blocker is the same as Internet Explorer 6. Follow the instructions above from step 2.

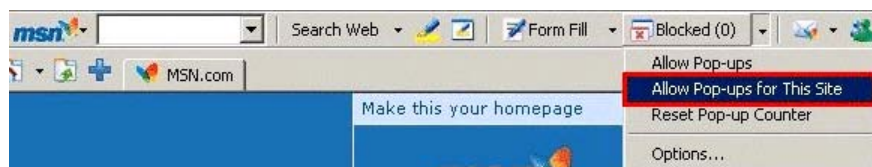
### MSN/Hotmail/Windows Live Toolbar

The MSN/Hotmail toolbar follows a similar procedure to the Internet Explorer popup blocker.

1. On the MSN toolbar, find the pop-up blocker button and click on the drop down menu icon beside it.

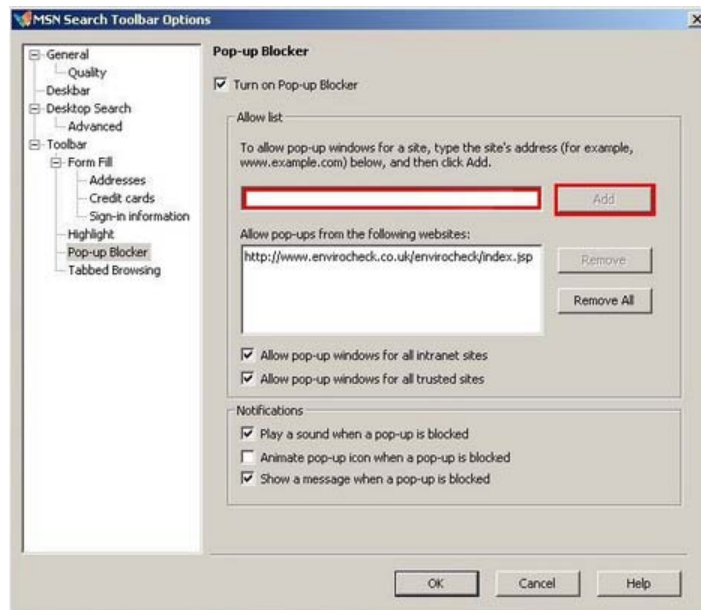


2. On the menu, select **Allow Pop-ups for This Site**.



3. The **MSN Search Toolbar Options** dialogue box will open. As with the Internet Explorer pop-up blocker, enter the Envirocheck web address ([www.envirocheck.co.uk](http://www.envirocheck.co.uk)) into the box marked below and click the **Add** button. This will add the Envirocheck web-site to the list of sites from which the MSN toolbar will allow pop-ups
4. Click on **OK** and pop-ups are now allowed through this toolbar.





For further information on the MSN toolbar, please refer to the following website: <http://toolbar.msn.com/installsuccess.aspx>

### Yahoo toolbar

Before the Yahoo toolbar options can be modified the popup blocker must have blocked a popup from the envirocheck web site, so this tool bar cannot be modified in advance of logging in.

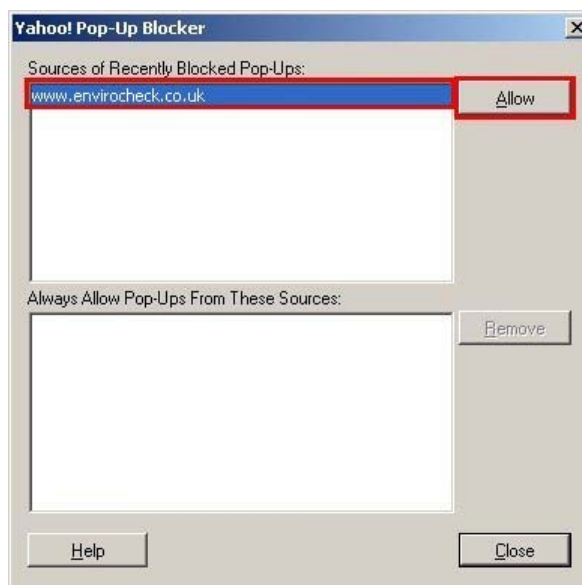
1. Once you have attempted to log in, and been prevented doing so by popup blocker, locate the popup blocker icon on the toolbar (see below) and click on the drop down menu.



2. Select **Always Allow Pop-Ups From...**



3. This will bring up a dialogue box showing sources of recently blocked popups. Search the list for [www.envirocheck.co.uk](http://www.envirocheck.co.uk) and left-click it once. Once you have selected it click on the **Allow** button to the right.



4. When you see the message box (See below) click the **OK** button.



5. Once you have clicked on 'OK' you should see the envirocheck address appear in the 'Always Allow Pop-Ups From These Sources:' box at the bottom.



6. Click on the **Close** button. For more information on the Yahoo toolbar, please refer to: <http://toolbar.yahoo.com/>

### Google toolbar

The Google toolbar is perhaps the easiest to modify.



1. Navigate to the [www.envirocheck.co.uk](http://www.envirocheck.co.uk) and on the Google toolbar you should see an icon with a number beside it and the word **blocked**.



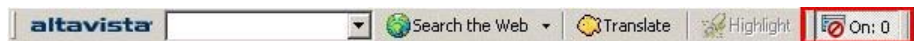
2. Click on this button and the (\*) **Blocked** will change to **Popups okay**. This will only allow popups from Envirocheck.



3. For more information on the Google toolbar please refer to: [http://toolbar.google.com/popup\\_help.html](http://toolbar.google.com/popup_help.html)

### Altavista toolbar

Similar to the Google toolbar, the Altavista toolbar has a simple **On** button that can be clicked when you are on a website whose popups you wish to allow. Click the button (see below) to allow pop-ups.



### AOL toolbar

The AOL toolbar is again simple to modify to allow pop-ups from the Envirocheck website.

1. Navigate to [www.envirocheck.co.uk](http://www.envirocheck.co.uk) and click on the drop down menu beside the popup button (see below)



2. Select the **Allow Pop-ups from envirocheck.co.uk** option on the menu and popups will now be allowed through the toolbar.



### Norton Internet Security

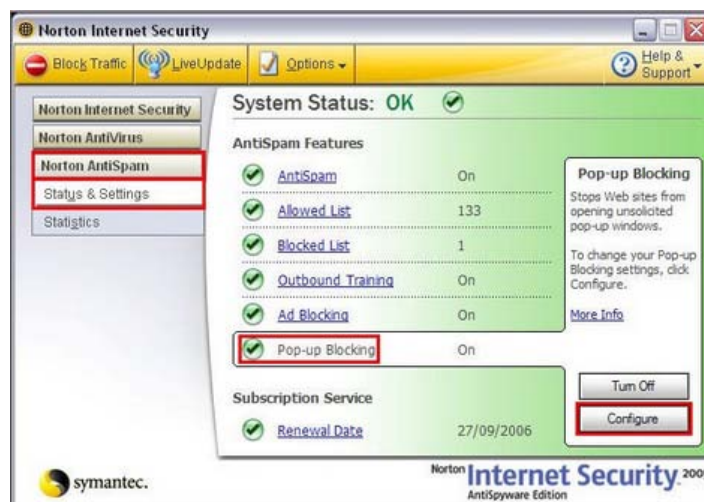
1. Click on the Norton icon on the toolbar. This can be found in the lower right-hand side of your screen in the system tray (see below). Select **Open Internet security settings**.



2. In the **Internet Security settings** click on **Norton AntiSpam** and then select **Status & Settings**.



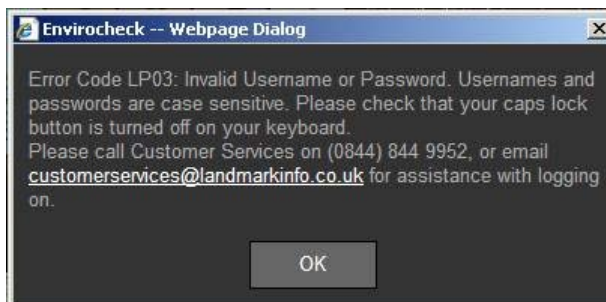
3. Click on **Pop-up Blocking**. You will then have the option to **Turn Off** or **Configure** the pop-up blocker.



4. For details on how to configure the pop-up blocker option please refer to <http://service1.symantec.com/SUPPORT/nip.nsf/docid/2002070914432936>

## Error codes

When logging in to Envirocheck, if you encounter a problem, you may see a web page dialog like this:



**LP02** – The username has not been recognised.

**LP03** – The username has been recognised, but the password is incorrect. Usernames and passwords are case sensitive. Please try again, or alternatively contact our Customer Services team on 0844 844 9952 or email [customerservices@landmarkinfo.co.uk](mailto:customerservices@landmarkinfo.co.uk).

**LP04** – The account has been locked due to twenty or more unsuccessful login attempts.

Please contact our Customer Services team on 0844 844 9952 or email [customerservices@landmark.co.uk](mailto:customerservices@landmark.co.uk).

**LP06** – You cannot log in because there may be outstanding invoices on your account.

Please contact our Accounts team on 0844 844 9963.



## Defining your site

### Why can't I see the map?

The ActiveX control may not be installed correctly. Call our Technical Support team on **0844 844 9961** and they will help you destroy the old control and install a new one correctly.

### I want to navigate now I've finished defining my site, how do I do this?

Left-click on a point on the map that is away from your site so that it is no longer selected, i.e. there is no longer a dashed-line box around it. You can now navigate by simply holding down your left mouse button and dragging the mapping around the screen (for further information see [Zooming in, out and navigating](#)<sup>[19]</sup>).

### I've added a point to my site but it's not exactly where I wanted it, can I move it?

Yes, you can move it. Hover your mouse over the point and your mouse cursor will change to . Place the hand over the point you wish to move. Hold down your left mouse button and move the point to where you want it to be. Release the mouse button when you are happy with the point's placement. You can repeat this as many times as you need to.

### Can I rotate the shape I have drawn?

Yes, you can rotate a shape you have drawn. Look to the centre of the shape and you will see a circle. Coming out of the circle is a thin black line and a small black box at the end of the line. Hover your mouse cursor over the small black box and your mouse cursor will change to . Hold down the left mouse button and you can now rotate your shape.

### I've got a message about nearby orders, why?

If you have placed an order in the last two weeks within 50m of the site you are working on Envirocheck will prompt you to confirm that you aren't duplicating an order. It will display the orders placed within the last 31 days so you can check that the new order isn't duplicating another order. If you are sure the order you are doing is not a duplicate click the **close window and continue order** button. Alternatively, if it is a duplicate, click the close **window and abandon order** button.

## Ordering your reports

### The report I want isn't listed in the options, how do I get it?

Envirocheck uses portfolios to tell it which reports to offer you. If you can't see the report you want in the **Product Selection** page it's not available in your portfolio. To have the report added to the portfolio please contact our Customer Services team on **0844 844 9952**.

### Can I order more than one copy of my report?


Yes, when you select the **Print** option during the order process you will be given the opportunity to order more copies.

	Media	<input checked="" type="checkbox"/> Email <input checked="" type="checkbox"/> Print     Extra Copies
--	-------	---



Check the **Extra copies** box and enter how many copies you want in to the box provided. They will be dispatched to you along with the original report.

### **I've used an order template, how can I check the options selected in the template?**

Click the **expand basket** button provided in the bottom left-hand corner of the page. You will be provided with a list of the reports you have ordered. If you wish to check the options that you selected for these reports click the  button provided next to the report name. The selections made for the report will then be displayed in full.


### **How do I remove a report from my basket without removing other reports?**

Click the **expand basket** button provided in the bottom left-hand corner of the page. You will be provided with a list of the reports you have ordered. To the right of each report you will see the option to delete them. Click the word **remove** next to the report you want to remove. The report will now be removed from the basket. To return to the order process, click the **collapse basket** button.

### **How do I edit the options I chose for the report that's in my basket?**

Click the **expand basket** button provided in the bottom left-hand corner of the page. You will be provided with a list of the reports you have ordered. To the right of each report you will see the option to edit them. Click the word **edit** next to the report you want to change. The report will now be reopened on your screen. Change the selections you made. Once you are happy with the changes, click the **update basket** button. You will then be returned to the product selection page.

### **I'd like to see in detail the contents of my basket, how do I do this?**

Click the **expand basket** button provided in the bottom left-hand corner of the page. You will be provided with a list of the reports you have ordered. If you wish to check the options that you selected for these reports click the  button provided next to the report name. The selections made for the report will then be displayed in full.

### **Can I get my reports attached to my emails?**

Yes, depending on the report/s you order, **Email** will appear as a selectable media option. Your report will then be delivered by email as an attachment. However, if the resulting pdf is too large to attach to an email, a link to the pdf will be sent instead.

### **Can multiple orders be burnt to 1 CD or do I get one CD per report?**

Each order is burnt to a separate CD unless your branch has requested multiple orders on one CD. If this has been requested then orders within a despatch batch will be burnt on to the same CD. More than one CD may be required for larger orders. There are two despatch batches per day, morning and afternoon.

If your branch would like to request multiple orders on one CD please contact our Customer Services team on **0844 844 9952** and they will arrange this for you.

### **Can I request a faster delivery of my CD's and reports?**

Yes. Delivery can be by standard mail, standard courier delivery or special courier services. Choosing these will incur a higher delivery charge.

### **I've retrieved my quote but the prices have changed, why?**

There are two reasons a quote's pricing may change. Firstly, quotes are honoured for a period of thirty days from the date they are saved. After this period has expired the saved quote can still be opened, but the prices and products will be updated to reflect our current offers.

Secondly, more products can be added to the quote at prices from your current





portfolio. If you edit the products by adding to them then the quote will be recalculated at current prices for all of the products that have been selected.

## Technical support

If you are experiencing problems with Envirocheck please read the following carefully before contacting our Technical Support helpline.

Your Internet setup must include or allow all of the following for Envirocheck to work correctly:

- Windows 2000 SP1, XP SP1, Vista, Windows 7
- Microsoft Internet Explorer v6 or above
- Download of ActiveX controls
- Use of secure communications (https).

### Internet Explorer v6 and above required

This website requires Microsoft Internet Explorer version 6 or later. The display of maps in this website is handled by Envirocheck, using an ActiveX control that will run only in Internet Explorer 6 and above.

### Downloading the Envirocheck ActiveX control

The ActiveX control downloads automatically once you have successfully Logged In. You may be presented with a box asking whether or not you would like to download and install Envirocheck component. We have a digitally signed control with a certificate of authenticity. This is your assurance that Landmark created the software you are downloading and is not malicious in any way.

***Envirocheck will not function correctly if you do not install the control.***

### Secure communications

This website uses a secure connection to protect any sensitive information (e.g. your username and password) that is exchanged between you and our server. The secure connection mechanism is the same as that used by on-line banking and shopping sites to protect your account/credit card details.

### Using this site through a firewall

If you are accessing this website from a machine on your corporate network, your Internet connection may be protected by a firewall. A firewall is designed to protect your corporate network from malicious attacks through the Internet. It may be configured to prevent you downloading ActiveX controls and other executable programs (which can be malicious).

It may also be configured to prevent you accessing websites that uses secure communications (perhaps to prevent employees shopping on-line during work hours).

If either of the above applies to you, Envirocheck will not work correctly. You should contact your systems/network administrator and enquire about the possibility of relaxing these two constraints, or use a machine that is not governed by the firewall.

### Contacting the Technical Support Team

The Technical Support team work from 8.30am until 6pm, Monday to Friday. They are happy to help you with any technical enquiries or problems you have.

Tel: 0844 844 9961  
Fax: 0844 844 9951  
Email: [tech@envirocheck.co.uk](mailto:tech@envirocheck.co.uk)





## Recommended and minimum specifications

### Minimum Configuration:

- Operating System: Win2000 Service Pack4, WinXP Service Pack 2 (32 bit), Windows Vista (32 bit) or Windows 7
- Browser: Internet Explorer v6
- Internet Connection: ADSL 1024Kbs
- Screen resolution: 1024 x 768
- Use of secure communications (https)
- Adobe Acrobat Reader version 5 or above for viewing reports.

### Recommended Configuration:

- Operating System: Win2000 Service Pack 4, WinXP Service Pack 3 (32 bit), Windows Vista (32 bit) or Windows 7
- Browser: Internet Explorer v7
- Internet Connection: ADSL 2056Kbs+
- Screen resolution: 1280 x 1024
- Use of secure communications (https)
- Adobe Acrobat Reader version 9 or above for viewing reports

### Recommended Hardware for using Envirocheck Analysis:

- 1+ Gb RAM

#### **IMPORTANT: PLEASE READ**

If you are going to access this website from a machine on your corporate network, then your Internet connection may be protected by a firewall. A firewall is designed to protect your corporate network from malicious attacks from the Internet. It may be configured to prevent you downloading ActiveX controls and other executable programs (which can be malicious).


It may also be configured to prevent you accessing websites that uses secure communications (perhaps to prevent employees shopping on-line during work hours).

If either of the above applies to you, Envirocheck will not work correctly. You should contact your systems or network administrator and enquire about the possibility of relaxing these two constraints.

## If you're new to computers

### Using the mouse

#### Clicking

When the Help instructions ask you to click something, it means you should move the mouse pointer  over it and press down the left button on the mouse once, this can also be called left-clicking.

#### Right-clicking


When the instructions ask you to right-click something, you move the mouse cursor over it and press down the right button once.



### Double-clicking

In order to double-click something, you move the mouse cursor over it and press down the left button twice in quick succession.

### Drag and drop

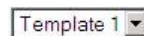
To click and drag you move the mouse pointer  over the object or area you want to move to another part of the screen. Then press and hold down the left button on the mouse. Now move (or drag) the object or mouse pointer to the desired location by physically moving your mouse. To release (or drop) the object, you release the mouse button.

## Using items on our pages

You may find any of the following items on the Envirocheck pages:

### Drop-down lists

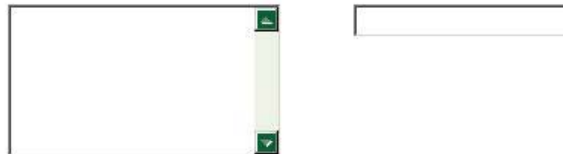
Click on the down arrow to open the list.



Then click the option you want using your mouse. This will automatically close the drop-down list. To close it without changing the option that was previously selected, click outside of the list.

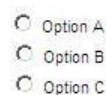
### Text boxes

Click inside the box to put the cursor there. Type your text. There are two different types that you will see. Both of them are used in the same way.



### Radio buttons

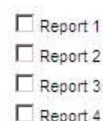
Use the mouse to click it to select the option next to it. When there are several radio buttons, it means that you can only select one of the options. In the diagram below you can see a group of radio boxes. If you click the radio button next to **Option A** below you will see from the black dot that appears, that the option has been selected. If you then select **Option B** you will see that is now selected and **Option A** has been de-selected.



This is different from tick boxes. See below.

### Tick boxes

Click to select the option next to it. If you have correctly selected the box, it will appear ticked. You can select as many tick boxes as you like.







# Landmark Company Information

This chapter gives you more information about Landmark Information Group Ltd, the company that runs Envirocheck.

## Contact details

### Henley Office – Landmark Property Division

Landmark Information Group  
The Smith Centre  
Henley-on-Thames  
Oxfordshire  
RG9 6AB

Fax: 0844 844 9951

#### Customer Services:

Tel: 0844 844 9952

Email: [customerservices@landmark.co.uk](mailto:customerservices@landmark.co.uk)

#### Technical Support:

Tel: 0844 844 9961

Email: [tech@envirocheck.co.uk](mailto:tech@envirocheck.co.uk)

### Exeter Office (Head Office) – Landmark

Landmark Information Group  
6-7 Abbey Court  
Eagle Way  
Sowton Industrial Estate  
Exeter  
Devon  
EX2 7HY

Tel: 01392 441700

Fax: 01392 441709



## Related websites

[www.promap.co.uk](http://www.promap.co.uk)

Promap is UK's No. 1 mapping site for property professionals and the industry standard digital mapping delivery system, used by thousands of companies across the country. It uses a pay-as-you-go charging system to provide cost effective access to seven layers of Ordnance Survey mapping including LandLine® and MasterMap® data for the whole of mainland Great Britain.

[www.landmark.co.uk](http://www.landmark.co.uk)

Landmark has an unrivalled source of large scale current and historic digital maps together with high quality environmental risk and planning information. The focus on quality data enables Landmark to provide solutions that create peace of mind for our customers when using one of our products.

Working closely with data providers including Ordnance Survey, the Environment Agency, the Coal Authority and the British Geological Survey enables Landmark to offer current and historical environmental risk management information and desktop mapping solutions for the property industry. Since 1995, approximately £20 million has been spent establishing the Landmark database which exists as one of the largest geographical information databases in Europe.

[www.ordnancesurvey.co.uk](http://www.ordnancesurvey.co.uk)

Britain's national mapping agency, responsible for creating and maintaining a huge range of map products and data.

[www.enviroscreen.co.uk](http://www.enviroscreen.co.uk)

Enviroscreen is an online environmental risk screening tool for commercial property, delivering a cost effective and straightforward approach for tackling contamination and environmental issues.

## Terms and conditions

For our Terms and Conditions, please see our website:

[www.envirocheck.co.uk/envirocheck/terms.jsp](http://www.envirocheck.co.uk/envirocheck/terms.jsp)



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